# Employee Enrollment Application For 1-100 Employee Small Groups California



Health care plans offered by Anthem Blue Cross (Anthem). Insurance plans offered by Anthem Blue Cross Life and Health Insurance Company.

You, the employee, must complete this application. You are solely responsible for its accuracy and completeness. To avoid the possibility of delay, answer all questions and be sure to sign and date your application.

Note: Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect Social Security numbers.

Submit application to: your employer.  Please complete in black ink only.	Group/Case no. (if known
Section A: Employee Information	
Last name First name	M.I. Social Security no.¹ (required)
Home address – Street and P.O. Box if applicable	
City	State ZIP code
	otato Zii oodo
County Marital st	tus Primary phone no. Number of dependents
☐ Single	Married
	ic Partner
Employee email address	
Employer name	
Employer street address	
City	State ZIP code
oity .	otato Zii oodo
Employment status Coounation	
Employment status  □ Full time □ Part time □ Disabled  Occupation	
Date of hire Date of full-time employment Date waiting peric (MM/DD/YYYY) (MM/DD/YYYY) (MM/DD/YYYY)	l begins No. of hours worked per week
(MINI/DD/1111)	
Language choice (optional): ☐ English (ENG) ☐ Spanish (SPA) ☐ Chinese (ZHC ☐ Other (WO9) — please specify:	K) (C/M)
Do you read and write English? 🗆 Yes 🗀 No 🔝 If no, the translator must sign and s	ubmit a Statement of Accountability/Translator's Statement.
Section B: Application Type	
Select one:	
□ New enrollment □ Open enrollment/Qualifying event □ COBRA/Cal-COBRA	Rehire date (For Life and Disability only)
If you select <b>Open enrollment/Qualifying event</b> or <b>COBRA/Cal-COBRA</b> , please select <b>Open enrollment</b> (not applicable for life and disability)	one event reason. f child  Adoption of child  Divorce or legal separation  Death 1.
COBRA/Cal-COBRA/Open enrollment/Qualifying event date — Required:	(MM/DD/YYYY)

1 Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

Life and Disability products underwritten by Anthem Blue Cross Life and Health Insurance Company. Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association.

ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

Social Security no. <sup>1</sup>									

Section C: Type of Coverage - Select from only the coverage offered by your employer.									
1. Medical Coverage	e – select one option		Medical plan	s offered by Anthem Blue Cross.					
Please Note: All health	plans include the required cov	verage for the dental and vision peo	diatric essential health benefits.						
	Anthem Platinum	Anthem Gold	Anthem Silver	Anthem Bronze					
PPO: Prudent Buyer PPO Network	20/10%/3000 200/10%/3000	☐ 20/30%/6500 ☐ 500/20%/6500 ☐ 750/20%/6500 ☐ 1000/20%/6000 ☐ 2000/20%/4000	☐ 1250/40%/7350 ☐ 1750/35%/7350 ☐ 2000/20%/6000 w/HSA - RxC ☐ 2000/40%/7350	☐ 4500/35%/6550 w/HSA ☐ 5000/30%/7350 ☐ 5000/35%/6500 w/HSA ☐ 6000/35%/7350 ☐ 6500/0%/6500 w/HSA					
PPO:         15/10%/3350         20/30%/6500         1250/40%/7350         4500/35%/6550 w/HSA           Select PPO         20/10%/3000         25/20%/6000         1750/35%/7350         4800/40%/6550 w/HSA           Network         500/20%/6500         2000/20%/6000 w/HSA - RxC         5000/30%/7350         5000/30%/7350           1000/20%/6500         2000/20%/7000         5000/35%/6550 w/HSA         6000/35%/6550 w/HSA           2000/20%/4000         2000/40%/7350         6500/0%/6500 w/HSA									
HMO: CaliforniaCare HMO Network  □ 10/10%/2000 □ 25/20%/5500 □ 40/20%/4500 □ 500/20%/5000 □ 1000/30%/4000 □ 1000/30%/4000									
HMO: Select HMO Network	□ 10/10%/2000	25/20%/5500 40/20%/4500 500/20%/5000 1000/30%/4000	☐ 1500/35%/7150 ☐ 2000/40%/7350						
Other:									
Please indicate the o	contract code for the medical	plan selected.							
Member medical cov ☐ Employee only ☐	•	Partner □ Employee + Child(ren)	☐ Family						
2. Dental Coverage	– Select from only the cover	age offered by your employer.							
	OHMO², Anthem Dental Prime a ental essential health benefits		es including Value, Classic, Enhanced	, and Voluntary <u>do not</u> include					
	Employee + Spouse/Domestic	Partner							
Please indicate the n	name and contract code for th	<b>e dental plan selected.</b> Your empl	oyer will advise you of your plan option	s and contract codes.					
			ct code:						
For all DHMO plans, yo	ou must enter your dental office	e no.:							
3. Vision Coverage -	- Select from only the covera	ge offered by your employer.	Offered by Anthem Blue Cross Life	and Health Insurance Company.					
These optional vision	plans <u>do not</u> include coverag	e for vision pediatric essential he	alth benefits.						
	Employee + Spouse/Domestic	Partner							
Please indicate the r	name and contract code for th	e vision plan selected. Your emplo	yer will advise you of your plan option:	s and contract codes.					
Plan name: Contract code:									

2 of 7 SG\_OHIX\_CA\_EE (1/18)

<sup>1</sup> Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information. 2 Offered by Anthem Blue Cross. 3 Offered by Anthem Blue Cross Life and Health Insurance Company.

					Soc	cial Security no.¹	
<ol> <li>Life and Disability Coverage — A mir Offered by Anthem Blue Cross Life a</li> </ol>			roll.				
□ Basic Life and AD&D □ Basic Dependent Life □ Optional Supplemental/Voluntary Life a □ Optional Supplemental/Voluntary Depe □ Optional Supplemental/Voluntary Depe	endent Life Spouse	\$\$ \$\$	(Spc	oloyee amount) ouse amount) d amount)	Short Term Disa Long Term Disa Voluntary Short Voluntary Long	bility t Term Disability	
Current annual income	Occupation			Life and Disability class no.			
Primary Beneficiary — Attach a separa	te sheet if necess	ary					
Last name	First name		M.I.	Relationship	Social Security no.		Percentage
Last name	First name		M.I.	Relationship	Social Security no.		Percentage
Last name	First name		M.I.	Relationship	Social Security no.		Percentage
Contingent Beneficiary – Attach a sep	arate sheet if nece	essary					
Last name	First name		M.I.	Relationship	Social Security no.		Percentage
Last name	First name		M.I.	Relationship	Social Security no.		Percentage
Last name	First name		M.I.	Relationship	Social Security no.		Percentage
Total percentages must add up to 100% If no percentages are indicated, the procedure beneficiary(ies) listed above. Beneficiarie	eeds will be divided	equally. If no pr	rimary l writter	peneficiary survives, the pro n notice to his or her emplo	oceeds will be paid t yer.	to the continger	nt
Spousal Consent for Community Property If you live in a community property state (AZ named as a primary beneficiary for 50% or n Retiree named above, has designated someo waive any rights I may have to the proceeds spousal consent or waiver under this plan.	i, CA, ID, LA, NM, NV, T nore of your benefit a one other than me to l	TX, WA and WI), y amount. Please habe be the beneficiar	our stat ave you y of gro	e may require you to obtain to r spouse read and sign the fol up life insurance under the ab	he signature of your s llowing. I am aware th pove policy. I hereby o	spouse if your sponse, the consent to such d	ouse will not be e Employee/ lesignation and
Spouse signature <b>X</b>		Spouse name				Date (MM/DD/Y	YYY)

Incomplete applications will be mailed back to you for completion. This may delay the effective date of your coverage.

SG\_OHIX\_CA\_EE (1/18) 3 of 7

<sup>1</sup> Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

						Social S	Security no. <sup>1</sup>
Section D: Coverage Information — All Please access Find a Doctor of For HMO plans: provide 3- or	at anthem.com to d	letermine if	f your physician is a pai	ary. rticipating p	orovider.		
Dependent information must be complete or domestic partner, your children, or you your child, the age limit of 26 does not ap mentally disabling injury, illness, or condi submit certification by a physician of the	r spouse or domest ply when the child tion and (2) chiefly	ic partner's is and conti dependent	children (to the end of nues to be (1) incapabl upon the subscriber for	the calenda e of self-sus support an	r month in which th taining employmen	ney turn t by rea:	age 26). In the case of son of a physically or
Employee last name	, , , , , , , , , , , , , , , , , , , ,	First name			M.I.		
Sex Disabled □ Male □ Female □ Yes □ No	Birthdate (MM/DD/	YYYY)	Relationship to applican Self	t			
Primary Care Physician name (PCP) (if selecti	ng an HMO plan)			PCP ID no. (	HMO only)		Existing patient
							☐ Yes ☐ No
Spouse/Domestic Partner last name		First name			M.I.	Social S	Security no.¹ (required)
Sex Disabled □ Yes □ No	Birthdate (MM/DD/)	YYYY)	Relationship to applican  Spouse Domes				
PCP name (if selecting an HMO plan)				PCP ID no. (	HMO only)		Existing patient ☐ Yes ☐ No
Does this dependent have a different add If yes, full address and ZIP code:	ress? □ Yes □ N	0					
Dependent last name		First name			M.I.	Social S	Security no.¹ (required)
		I ii ot iiuiiio			1	J	Todaniou
Sex Disabled  Male Female Yes No	Birthdate (MM/DD/	YYYY)	Relationship to applican Child 0ther If		s relationship?		
PCP name (if selecting an HMO plan)				PCP ID no. (	HMO only)		Existing patient
							☐ Yes ☐ No
Does this dependent have a different add If yes, full address and ZIP code:	ress? □Yes □N	0					
Dependent last name		First name			M.I.	Social S	Security no.¹ (required)
Sex Disabled  ☐ Male ☐ Female ☐ Yes ☐ No	Birthdate (MM/DD/	YYYY)	Relationship to applican  Child 0ther If		s relationship?		
PCP name (if selecting an HMO plan)			<u></u>	PCP ID no. (			Existing patient
							☐ Yes ☐ No
Does this dependent have a different add If yes, full address and ZIP code:	ress? 🗆 Yes 🗆 N	0					
<u> </u>							
Dependent last name		First name			M.I.	Social S	Security no.¹ (required)
		First name			M.I.	Social S	Security no.¹ (required)
	Birthdate (MM/DD/		Relationship to applican		M.I. s relationship?	Social S	Security no. <sup>1</sup> (required)

If yes, full address and ZIP code:

Does this dependent have a different address?  $\square$  Yes  $\square$  No

<sup>1</sup> Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

						(	Social Security no. <sup>1</sup>
Section E: Prior and Other Cov	verage						
1. Are you or anyone applying fo If yes, give name:	r coverag	ge currently elig	ible for Medic	are? 🗆 Yes 🗆 No			
Medicare ID no.  Part A effective date  Part B effective date  □ Age □ Disability □ ESRD: Onset date: □  Medicare Part D ID no.  Medicare Part D carrier							all that apply)
Medicare Part D ID no.	Medica	re Part D carrier					Part D effective date
<ol> <li>Does anyone on this applicating</li> <li>Is anyone applying for coverage</li> <li>On the day your coverage bego</li> <li>Yes to any of these question</li> </ol>	ge covere ins, will y	ed by other heal ou or a family n	th, dental, or v nember be cov	vision coverage?		Yes No Yes No Yes No	
Name of person covered (Last name, first, M.I.)		Type (check one)	Coverage (check all that apply)	Carrier name	Carrier phone no.	Policy ID no.	Dates (if applicable)
		☐ Individual ☐ Group ☐ Medicare	Health Dental Vision				Start:  End:
		☐ Individual ☐ Group ☐ Medicare	☐ Health ☐ Dental ☐ Vision				Start:  End:
		☐ Individual ☐ Group ☐ Medicare	☐ Health ☐ Dental ☐ Vision				Start:  End:
		☐ Individual ☐ Group ☐ Medicare	Health Dental Vision				Start:

<sup>1</sup> Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) to collect this information.

		Social Security no. <sup>1</sup>
Section F: Waiver/Declining Coverage — Proof of coverage will be require	d. (Proof of coverage not applicable to Life o	or Disability.)
Medical coverage declined for — check all that apply:	☐ Myself ☐ Spouse/Domestic Partner ☐	Dependent(s)
Dental coverage declined for – check all that apply:	☐ Myself ☐ Spouse/Domestic Partner ☐	Dependent(s)
<b>Vision</b> coverage declined for – check all that apply:	☐ Myself ☐ Spouse/Domestic Partner ☐	Dependent(s)
*Life/AD&D coverage declined for	$\square$ Myself $\square$ Spouse/Domestic Partner $\square$	Dependent(s)
Dependent Life coverage declined for:	☐ Spouse/Domestic Partner and Dependents	
Short Term Disability coverage declined for:	Myself	
Long Term Disability coverage declined for:	Myself	
Optional Supplemental/Voluntary coverage declined for:	Myself	
Optional Supplemental/Voluntary Dependent Life coverage declined for:	☐ Spouse/Domestic Partner and Dependents	
Voluntary Short Term Disability coverage declined for:	☐ Myself	
Voluntary Long Term Disability coverage declined for:	Myself	
Reason for declining coverage — check all that apply:	Covered by spouse's/domestic partner's grou Enrolled in other insurance —Please provide co Enrolled in individual coverage Spouse/Domestic Partner covered by employ Medicare/Medicaid/VA Other — please explain:	ompany name and plan:
List names of dependents to be waived:		
I acknowledge that the available coverages have been explained to me by my engiven the chance to apply for this coverage and I have decided not to enroll mystand no one has tried to influence me or put any pressure on me to waive coverage (UNLESS EMPLOYEE AND/OR DEPENDENTS HAVE GROUP MEDICAL, DENTAL, VISION, DISAE I MAY HAVE TO WAIT UNTIL THE NEXT OPEN ENROLLMENT TO BE ENROLLED IN THIS GROUF OPEN ENROLLMENT.	elf and/or my dependent(s), if any. I have made ge. BY WAIVING THIS GROUP MEDICAL, DENTAL, VISI IILITY OR LIFE COVERAGE ELSEWHERE) I ACKNOWLED	this decision voluntarily, ON, DISABILITY OR LIFE COVERAGE GE THAT MY DEPENDENTS AND
Special Open Enrollment (Not applicable to Life or Disability.)  If you declined enrollment for yourself or your dependent(s) (including a spouse in this health benefit plan or change health benefit plans as a result of certain coverage; (2) you gain or become a dependent; (3) you are mandated to be coven have been released from incarceration; (5) your health coverage issuer substantiagain access to new health benefit plans as a result of a permanent move; (7) your health coverage.	riggering events, including: (1) you or your depered as a dependent pursuant to a valid state o tially violated a material provision of the health	endent loses minimum essential r federal court order; (4) you coverage contract; (6) you

benefit plan, for one of the conditions described in Section 1373.96(c) of the Health and Safety Code and that provider is no longer participating in the health benefit plan; (8) you are a member of the reserve forces of the United States military or a member of the California National Guard, and returning from active duty service; or (9) you demonstrate to the department that you did not enroll in a health benefit plan during the immediately preceding enrollment period because you were misinformed that you were covered under minimum essential coverage. You must request special enrollment within 60 days from the date of the triggering event to be able to enroll yourself or your dependent(s) in this health benefit plan or change health benefit plans as a result of a qualifying triggering event.

\*I hereby certify that I have been given the opportunity to apply for the available group life and/or disability benefits offered by my employer, the benefits have been explained to me, and I and/or my dependent(s) decline to participate. Neither I nor my dependent(s) were induced or pressured by my employer, agent, or life carrier, into declining this coverage, but elected of my (our) own accord to decline coverage. I understand that if I wish to apply for such coverage in the future, I may be required to provide evidence of insurability at my expense. Please examine your options carefully before waiving this coverage.

Sign here only if you are declining coverage for yourself or dependents.

Signature of applicant	Printed name	Date (MM/DD/YYYY)						
X								

1 Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) to collect this information.

6 of 7 SG OHIX CA EE (1/18)

Social Security no. <sup>1</sup>								

#### Section G: Terms. Conditions and Authorizations

# Please read this section carefully before signing the application.

As an eligible employee, I am requesting coverage for myself and all eligible dependents listed and authorize my employer to deduct any required contributions for this insurance from my earnings. All statements and answers I have given are true and complete. I understand it is a crime to make or cause to be made a knowingly false or fraudulent material statement or material representation to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits. I understand all benefits are subject to conditions stated in the Group Contract and coverage document.

# In signing this application I represent that:

I have read or have had read to me the completed application, and I realize any acts of fraud or intentional misrepresentation of material fact in the application may result in loss of coverage within 24 months following the issuance of the coverage.

I certify each Social Security number listed on this application is correct.

I understand that I may not assign any payment under my Anthem Blue Cross (Anthem) program. I agree to have money taken from my wages, if necessary, to cover the premium cost for the coverage applied for.

I am asking for the coverage I chose on this form. If I made choices that are not available to me, I agree that my choices may be changed to those on the employer's application or sold case coverage documents.

I understand that, to the extent allowed by law, Anthem reserves the right to accept or decline this application for coverage (and that Anthem Blue Cross Life and Health Insurance Company may accept only certain people or terms for coverage), and that no right is created by my application for coverage.

I also understand that I may not be covered for pre-existing conditions for Long Term Disability and Short Term Disability, if applicable. (See the policy/certificate for important information).

I agree that I will let my employer know right away of any changes that would make me or any dependent(s) ineligible for this coverage.

I understand that coverages will become effective on the date established by the provisions of the group policy, contract and certificates issued thereunder.

By signing this application, I agree to the taping or monitoring of any phone calls between Anthem and myself.

By signing below, I (primary applicant) agree to receive my plan-related communications either by email or electronically. This may include my certificate, evidence of coverage, explanation of benefits statements, required notices or helpful information to get the most out of my plan. I agree to provide and update Anthem with my current email address. I know that at any time I can change my mind and request a copy of these materials (or any specific materials) by mail, by contacting Anthem.

For Health Savings Account enrollees: Except as otherwise provided in any agreement between me and the financial custodian, the custodian of my Health Savings Account (HSA), I understand that my authorization is required before the financial custodian may provide Anthem with information regarding my HSA. I hereby authorize the financial custodian to provide Anthem with information about my HSA, including account number, account balance and information regarding account activity. I also understand that I may provide Anthem with a written request to revoke my authorization at any time.

If applying for Life and/or Disability insurance, I represent that I have read and agree to the terms in the Life and Disability Coverage in Section 4, above.

HIV TESTING PROHIBITED: California law prohibits an HIV test from being required or used by health insurance companies as a condition of obtaining health insurance.

Read carefully - Signature required

REQUIREMENT FOR BINDING ARBITRATION (Not applicable to Life and Disability coverage.)

ALL DISPUTES BETWEEN YOU AND ANTHEM BLUE CROSS AND/OR ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE COMPANY, INCLUDING BUT NOT LIMITED TO DISPUTES RELATING TO THE DELIVERY OF SERVICE UNDER THE PLAN/POLICY OR ANY OTHER ISSUES RELATED TO THE PLAN/POLICY AND CLAIMS OF MEDICAL MALPRACTICE, MUST BE RESOLVED BY BINDING ARBITRATION, IF THE AMOUNT IN DISPUTE EXCEEDS THE JURISDICTIONAL LIMIT OF SMALL CLAIMS COURT AND THE DISPUTE CAN BE SUBMITTED TO BINDING ARBITRATION UNDER APPLICABLE FEDERAL AND STATE LAW, INCLUDING BUT NOT LIMITED TO, THE PATIENT PROTECTION AND AFFORDABLE CARE ACT. California Health and Safety Code Section 1363.1 and Insurance Code Section 10123.19 require specified disclosures in this regard, including the following notice: It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently or incompetently rendered, will be determined by submission to arbitration as permitted and provided by federal and California law, including but not limited to, the Patient Protection and Affordable Care Act, and not by a lawsuit or resort to court process except as California law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration. YOU AND ANTHEM BLUE CROSS AND/OR ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE COMPANY AGREE TO BE BOUND BY THIS ARBITRATION PROVISION. YOU ACKNOWLEDGE THAT FOR DISPUTES THAT ARE SUBJECT TO ARBITRATION UNDER STATE OR FEDERAL LAW THE RIGHT TO A JURY TRIAL, THE RIGHT TO A BENCH TRIAL UNDER CALIFORNIA BUSINESS AND PROFESSIONS CODE SECTION 17200, AND/OR THE RIGHT TO ASSERT AND/OR PARTICIPATE IN A CLASS ACTION ARE ALL WAIVED BY YOU. Enforcement of this arbitration clause, including the waiver of class actions, shall be determined under the Federal Arbitration Act ("FAA"), including the FAA's preemptive effect on state law. By signing, writing or typing your name below you agree to the terms of this agreement and acknowledge that your signed, written or typed name is a valid and binding signature.

Sign here Applicant signature Date (MM/DD/YYYY)

1 Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) to collect this information.

# Get help in your language

# **Language Assistance Services**



Curious to know what all this says? We would be too. Here's the English version: IMPORTANT: Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For free help, please call right away at 1-888-254-2721. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

# Spanish

IMPORTANTE: ¿Puede leer esta carta? De lo contrario, podemos hacer que alguien lo ayude a leerla. También puede recibir esta carta escrita en su idioma. Para obtener ayuda gratuita, llame de inmediato al 1-888-254-2721. (TTY/TDD: 711)

#### Arabic

مهم: هل يمكنك قراءة هذه الرسالة؟ إذا لم تستطع، فيمكننا الاستعانة بشخص ما ليساعدك على قراءتها. كما يمكنك أيضًا الحصول على هذا الخطاب مكتوبًا بلغتك. للحصول على المساعدة المجانية، يُرجى الاتصال فورًا بالرقم 2721-888-1 (TTY/TDD:711).

## Armenian

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Կարողանո՞ւմ եք ընթերցել այս նամակը։ Եթե ոչ, մենք կարող ենք տրամադրել ինչ-որ մեկին, ով կօգնի Ձեզ՝ կարդալ այն։ Կարող ենք նաև այս նամակը Ձեզ գրավոր տարբերակով տրամադրել։ Անվձար օգնություն ստանալու համար կարող եք անհապաղ զանգահարել 1-888-254-2721 հեռախոսահամարով։ (TTY/TDD: 711)

# Chinese

重要事項:您能看懂這封信函嗎?如果您看不懂,我們能夠找人協助您。您有可能可以獲得以您的語言而寫的本信函。如需免費協助,請立即撥打1-888-254-2721。(TTY/TDD: 711)

## Farsi

```
مهم: آیا می توانید این نامه را بخوانید؟ اگر نمی توانید، می توانیم شخصی را به شما معرفی کنیم تا در خواندن این نامه شما را کمک کند. همچنین می توانید این نامه را به صورت مکتوب به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، همین حالا با شماره (TTY/TDD:711)
```

# Hindi

महत्वपूर्ण: क्या आप यह पत्र पढ़ सकते हैं? अगर नहीं, तो हम आपको इसे पढ़ने में मदद करने के लिए किसी को उपलब्ध करा सकते हैं। आप यह पत्र अपनी भाषा में लिखवाने में भी सक्षम हो सकते हैं। निःशुल्क मदद के लिए, कृपया 1-888-254-2721 पर त्रंत कॉल करें। (TTY/TDD: 711)

#### Hmong

TSEEM CEEB: Koj puas muaj peev xwm nyeem tau daim ntawv no? Yog hais tias koj nyeem tsis tau, peb muaj peev xwm cia lwm tus pab nyeem rau koj mloog. Tsis tas li ntawd tej zaum koj kuj tseem yuav tau txais daim ntawv no sau ua koj hom lus thiab. Txog rau kev pab dawb, thov hu tam sim no rau tus xov tooj 1-888-254-2721. (TTY/TDD: 711)

# Japanese

重要:この書簡を読めますか?もし読めない場合には、内容を理解するための支援を受けることができます。また、この書簡を希望する言語で書いたものを入手することもできます。次の番号にいますぐ電話して、無料支援を受けてください。 1-888-254-2721 (TTY/TDD: 711)

Anthem Blue Cross is the trade name of Blue Cross of California. Independent licensee of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

#### Khmer

សំខាន់៖ តើអ្នកអាចអានលិខិតនេះទេ? លើមិនអាចទេ យើងអាចឲ្យនរណាម្នាក់អានវាជូនអ្នក។ អ្នកក៏អាចទទួលលិខិតនេះដោយសរសេរជាភាសារបស់អ្នកផងដែរ។ ដើម្បីទទួលជំនួយឥតគិតផ្លៃ សូមហៅទូរស័ព្ទភ្លាម១ទៅលេខ 1-888-254-2721 (TTY/TDD: 711)

# Korean

중요: 이 서신을 읽으실 수 있으십니까? 읽으실 수 없을 경우 도움을 드릴 사람이 있습니다. 귀하가 사용하는 언어로 쓰여진 서신을 받으실 수도 있습니다. 무료 도움을 받으시려면 즉시 1-888-254-2721로 전화하십시오. (TTY/TDD: 711)

# Punjabi

ਮਹੱਤਵਪੂਰਨ: ਕੀ ਤੁਸੀਂ ਇਹ ਪੱਤਰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇ ਨਹੀਂ, ਤਾਂ ਅਸੀਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵਿੱਚ ਤੁਹਾਡੀ ਮਦਦ ਲਈ ਕਿਸੇ ਨੂੰ ਬੁਲਾ ਸਕਦਾ ਹਾਂ ਤੁਸੀਂ ਸ਼ਾਇਦ ਪੱਤਰ ਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਲਿਖਿਆ ਹੋਇਆ ਵਬੀ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ। ਮੁਫ਼ਤ ਮਦਦ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਫੌਰਨ 1-888-254-2721 ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

# Russian

ВАЖНО. Можете ли вы прочитать данное письмо? Если нет, наш специалист поможет вам в этом. Вы также можете получить данное письмо на вашем языке. Для получения бесплатной помощи звоните по номеру 1-888-254-2721. (TTY/TDD: 711)

# Tagalog

MAHALAGA: Nababasa ba ninyo ang liham na ito? Kung hindi, may taong maaaring tumulong sa inyo sa pagbasa nito. Maaari ninyo ring makuha ang liham na ito nang nakasulat sa ginagamit ninyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa 1-888-254-2721. (TTY/TDD: 711)

## Thai

หมายเหตุสำคัญ: ท่านสามารถอ่านจดหมายฉบับนี้หรือไม่ หากท่านไม่สามารถอ่านจดหมายฉบับนี้ เราสามารถจัดหาเจ้าหน้าที่มาอ่านให้ท่านฟังได้ ท่านยังอาจให้เจ้าหน้าที่ช่วยเขียนจดหมายในภาษาของท่านอีกด้วย หากต้องการความช่วยเหลือโดยไม่มีค่าใช้จ่าย โปรดโทรติดต่อที่หมายเลข 1-888-254-2721 (TTY/TDD: 711)

# Vietnamese

QUAN TRONG: Quý vị có thể đọc thư này hay không? Nếu không, chúng tôi có thể bố trí người giúp quý vị đọc thư này. Quý vị cũng có thể nhận thư này bằng ngôn ngữ của quý vị. Để được giúp đỡ miễn phí, vui lòng gọi ngay số 1-888-254-2721. (TTY/TDD: 711)

# Get help in your language

# **Notice of Language Assistance**



Curious to know what all this says? We would be too. Here's the English version:

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or 1-888-254-2721. For more help call the CA Dept. of Insurance at 1-800-927-4357. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

# Spanish

Servicios lingüísticos sin costo. Puede tener un intérprete. Puede solicitar que le lean los documentos y algunos puede recibirlos en su idioma. Para obtener ayuda, llámenos al número que figura en su tarjeta de identificación o al 1-888-254-2721. Para obtener ayuda adicional, llame al Departamento de Seguros de California al 1-800-927-4357. (TTY/TDD: 711)

#### Arabic

```
يتم تقديم خدمات اللغة دون مقابل. يمكنك الاستعانة بمترجم. ويمكنك المطالبة بأن تُقرأ لك بعض المستندات وأن يُرسل بعضها بلغتك. للحصول على المساعدة،
اتصل بنا على الرقم الموجود على بطاقة التعريف الخاصة بك أو على الرقم 2721-888-1.
للحصول على مزيد من المساعدة، يُرجى الاتصال بإدارة كاليفورنيا للتأمين على الرقم 4357-927-800-1. (TTY/TDD: 711)
```

#### Armenian

Թարգմանչական անվձար ծառայություններ։ Մենք կարող ենք Ձեզ թարգմանչի ծառայություններ առաջարկել Կարող ենք տրամադրել ինչ-որ մեկին, ով փաստաթղթերը կկարդա Ձեզ համար և կուղարկի դրանք Ձեր լեզվով։ Օգնություն ստանալու համար զանգահարեք մեզ Ձեզ ID քարտի վրա նշված հեռախոսահամարով կամ 1-888-254-2721 համարով։ Լրացուցիչ օգնության համար զանգահարեք Կալիֆոռնիայի ապահովագրության նախարարություն հետևյալ հեռախոսահամարով՝ 1-800-927-4357։ (TTY/TDD: 711)

# Chinese

免費語言服務。您能獲得免費的譯員。您能聽到以您的語言讀出的文件內容,也能獲得以您的語言而寫的部分文件。如需協助,請撥打您的 ID 卡上的號碼或者1-888-254-2721聯絡我們。如需更多協助,請撥打1-800-927-4357 聯絡 CA Dept. of Insurance。(TTY/TDD: 711)

#### Farsi

```
خدمات رایگان زبانی. می توانید یک مترجم شفاهی بگیرید. می توانید بخواهید اسناد را برای شما بخوانند و برخی اسناد نیز به زبان خودتان برایتان ارسال شود. برای دریافت کمک، از طریق شماره فهرست شده در کارت شناسایی تان و یا از طریق 2721-258-258-1 با ما تماس بگیرید. برای دریافت کمکهای بیشتر با اداره بیمه کالیفرنیا به شماره TTY/TDD:711)
```

#### Hind

बिना लागत की भाषा सेवाएँ। आप दुभाषिया प्राप्त कर सकते हैं। आप दस्तावेज़ पढ़वा सकते हैं और कुछ दस्तावेज़ आपको आपकी भाषा में भेजे जा सकते हैं। मदद के लिए, हमें अपने ID कार्ड पर सूचीबद्ध नंबर पर या 1-888-254-2721 पर कॉल करें। अधिक मदद के लिए 1-800-927-4357 पर CA बीमा विभाग कोकॉल करें। (TTY/TDD: 711)

Anthem Blue Cross Life and Health Insurance Company is an independent licensee of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

# Hmong

Tsis Xam Tus Nqi Cov Kev Pab Cuam Ntsig Txog Hom Lus. Koj muaj peev xwm tau txais ib tus neeg txhais lus. Koj muaj peev xwm tau txais cov ntaub ntawv nyeem ua koj hom lus rau koj mloog thiab yuav xa ib co ntaub ntawv sau ua koj hom lus tuaj rau koj. Txog rau kev pab, hu rau peb tus nab npawb xov tooj teev tseg cia nyob rau ntawm koj daim ID los sis 1-888-254-2721. Txog rau kev pab ntxiv, hu xov tooj rau Pab Kas Phais Lub Chaw Ua Hauj Lwm CA tus xov tooj 1-800-927-4357. (TTY/TDD: 711)

# Japanese

無料言語サービス。通訳サービスを受けられます。希望する言語で文書を読み上げたり、文書を送るサービスも可能です。支援を受けるには、IDカードに記載された番号、または 1-888-254-2721 にお電話ください。支援の詳細は、カリフォルニア州保険局(1-800-927-4357)にお電話ください。(TTY/TDD: 711)

#### Khmer

សេវាតាសាឥតគិតថ្លៃ។ អ្នកអាចទទួលអ្នកបកប្រែម្នាក់។ អ្នកអាចឲ្យគេអានឯកសារផ្សេង១ជូនអ្នក និងផ្ញើងកសារជូនអ្នកជាកាសារបស់អ្នក។ ដើម្បីទទួលជំនួយ សូមហៅ ទូរស័ព្ទមកយើងតាមលេខដែលបានរាយនៅលើប័ណ្ណ ID របស់អ្នក ឬក៍លេខ 1-888-254-2721។ ដើម្បីទទួលជំនួយបន្ថែម សមហៅទរស័ពទៅ CA Dept. of Insurance តាមលេខ 1-800-927-4357។(TTY/TDD: 711)

## Korean

무료 언어 서비스. 번역사를 이용하실 수 있습니다. 귀하의 언어로 녹음되어 작성된 문서를 받아보실 수 있습니다. 도움을 받으시려면 ID 카드에 기재된 번호 또는 1-888-254-2721로 전화하십시오. 다른 도움이 필요하시면 1-800-927-4357로 보험 CA 부서에 문의 주십시오. (TTY/TDD: 711)

# Punjabi

ਬਿਨਾਂ ਕਿਸੇ ਲਾਗਤ ਦੇ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ। ਤੁਸੀਂ ਇੱਕ ਦੁਭਾਸ਼ੀਆ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ। ਕੋਈ ਤੁਹਾਨੂੰ ਦਸਤਾਵੇਜ਼ ਪੜ੍ਹ ਕੇ ਸੁਣਾ ਸਕਦਾ ਹੈ ਅਤੇ ਕੁਝ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਤੁਹਾਨੂੰ ਭੇਜੇ ਜਾ ਸਕਦੇ ਹਨ। ਮਦਦ ਲਈ, ਸਾਨੂੰ ਤੁਹਾਡੇ ਆਈਡੀ ਕਾਰਡ ਉੱਤੇ ਸੂਚੀਬੱਧ ਨੰਬਰ ਜਾਂ 1-888-254-2721 ਤੇ ਕਾਲ ਕਰੋ। ਜ਼ਿਆਦਾ ਮਦਦ ਲਈ, ਸੀਏ ਡਿਪਾਰਟਮੈਂਟ ਔਫ ਇਨਸ਼ੋਰੈਂਸ ਨੂੰ 1-800-927-4357 ਤੇ ਕਾਲ ਕਰੋ।(TTY/TDD: 711)

## Russian

Бесплатные языковые услуги. Вы можете получить услуги устного переводчика. Вам могут прочитать документы или направить некоторые из них на вашем языке. Для получения помощи звоните нам по телефону, указанному на вашей идентификационной карте, или по номеру 1-888-254-2721. Для получения дополнительной помощи звоните в Департамент страхования штата Калифорния по номеру 1-800-927-4357. (TTY/TDD: 711)

# **Tagalog**

Mga Libreng Serbisyo para sa Wika. Maaari kayong kumuha ng interpreter. Maaari ninyong ipabasa ang mga dokumento at ipadala ang ilan sa mga ito sa inyo sa wikang ginagamit ninyo. Para sa tulong, tawagan kami sa numerong nakalista sa inyong ID card o sa 1-888-254-2721. Para sa higit pang tulong, tawagan ang CA Dept. of Insurance sa 1-800-927-4357. (TTY/TDD: 711)

# Thai

ไม่มีค่าบริการเกี่ยวกับภาษา ท่านสามารถขอใช้บริการล่ามได้

ท่านสามารถขอให้เจ้าหน้าที่อ่านเอกสารได้ท่านฟังและเอกสารบางอย่างจะส่งถึงท่านโดยใช้ภาษาของท่าน หากต้องการความช่วยเหลือ โปรดโทรหาเราตามหมายเลขที่ระบุอยู่บนบัตรประจำตัวของท่านหรือที่หมายเลข 1-888-254-2721 หากต้องการความช่วยเหลือเพิ่มเติม โปรดโทรติดตามแผนก CA Dept. of Insurance ที่หมายเลข 1-800-927-4357 (TTY/TDD: 711)

# Vietnamese

Các Dịch Vụ Ngôn Ngữ Miễn Phí. Quý vị có thể có thông dịch viên. Quý vị có thể yêu cầu đọc tài liệu cho quý vị nghe và yêu cầu gửi một số tài liệu bằng ngôn ngữ của quý vị cho quý vị. Để được trợ giúp, hãy gọi cho số được ghi trên thẻ ID của quý vị hoặc số 1-888-254-2721. Để được giúp đỡ thêm, hãy gọi cho Sở Bảo Hiểm California (California Department of Insurance) theo số 1-800-927-4357. (TTY/TDD: 711)