

Convenience, quality, affordability

The right option for your clients and their employees



Products designed for your clients' unique healthcare needs

- 24/7 telehealth visits with board-certified physicians
- Virtual behavioral health visits and a personalized, behavioral health support app
- MinuteClinic®
- Urgent care centers
- Coverage for urgent and emergency healthcare services when traveling



High-touch service made personal with Shield Concierge

- Access to dedicated, well trained and empowered customer service experts
- Convenient, white-glove support to help employees easily navigate plan and healthcare needs
- Single point of contact with high-quality interactions
- Service designed for first call resolution



Affordable care putting your clients in control

- Plan designs with competitive out-of-pocket costs and low copays
- Historically low year-over-year premium increases
- ZERO-dollar copay for 24/7 telehealth and behavioral health visits

Save up to 12% over full PPO networks, depending on geography



Exceptional statewide coverage

A quality subset of Blue Shield's full PPO provider network with an exact match in 23 counties

54,721

Tandem PPO
physician count

82,563

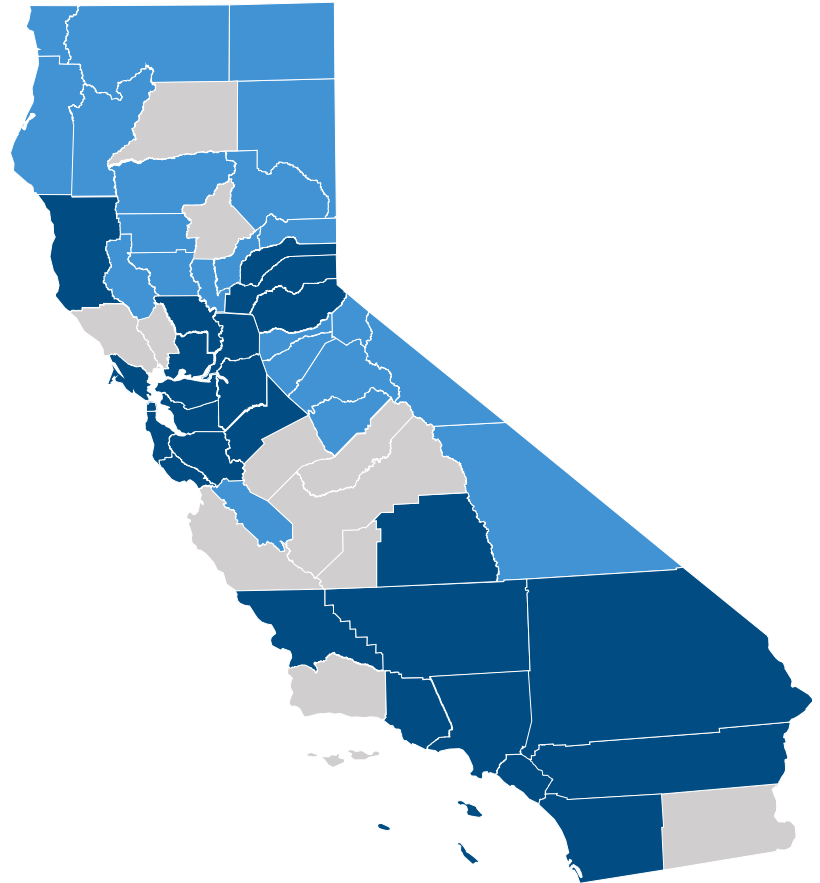
Blue Shield full PPO
physician count

66%

of physicians from
full PPO network

91%

of hospitals from
full PPO network



- Exact match with Blue Shield's full PPO network
- Additional network with value-based and non-value-based providers
- Additional network with only non-value-based

To explore the Tandem PPO network, visit:
www.blueshieldca.com/networkTandemPPO

To learn more about Tandem PPO, contact your Blue Shield of California representative.