

CARRIER CUSTOMER SERVICE INFORMATION

Each carrier also has customer services available to members. Please contact your carrier if you have questions regarding your provider services, claims assistance, or require authorization for services.

Dental

- Ameritas Group (800) 487-5553
English/Español, Monday–Thursday 7:00 a.m.–12:00 a.m. Central Time
Friday 7:00 a.m.–6:30 p.m. Central Time
- Delta Dental DHMO (800) 422-4234
English/Español, Monday–Friday 5:00 a.m.–6:00 p.m. Pacific Time
- Delta Dental DPP0 (888) 335-8227
English/Español, Monday–Friday 5:00 a.m.–6:00 p.m. Pacific Time
- Madison National Life (provided by GroupLink, Inc.) (866) 412-9279
English/Español, Monday–Friday 8:00 a.m.–5:00 p.m. Pacific Time

Vision

- Madison National Life (provided by Davis Vision) (800) 999-5431
English/Español, Monday–Friday 8:00 a.m.–11:00 p.m. Eastern Time
- EyeMed (provided by Ameritas Group) (866) 289-0614
English/Español, Monday–Friday 8:00 a.m.–11:00 p.m. Eastern Time
- VSP (800) 877-7195
English/Español, Monday–Friday 5:00 a.m.–7:00 p.m. Pacific Time
Saturday 6:00 a.m.–2:30 p.m. Pacific Time

Chiropractic/Acupuncture

- Landmark Healthplan (800) 638-4557
English/Español, Monday–Friday 5:00 a.m.–5:00 p.m. Pacific Time

Life

- Assurity Life Insurance Company (800) 869-0355
English/Español, Monday–Friday 7:00 a.m.–5:00 p.m. Central Time

If you have administrative and/or billing questions, please contact Choice Builder® at (866) 412-9279.