

CARRIER CUSTOMER SERVICE INFORMATION

Each carrier also has customer services available to members. Please contact your carrier if you have questions regarding your provider services, claims assistance, or require authorization for services.

Dental

Ameritas Group	(800) 487-5553
English/Español, Monday–Thursday 7:00 a.m.–12:00 a.m. Central Time	
Friday 7:00 a.m.–6:30 p.m. Central Time	
Delta Dental DHMO	(800) 422-4234
English/Español, Monday–Friday 5:00 a.m.–6:00 p.m. Pacific Time	
Delta Dental DPP0	(888) 335-8227
English/Español, Monday–Friday 5:00 a.m.–6:00 p.m. Pacific Time	
Madison National Life (provided by GroupLink, Inc.)	(866) 412-9279
English/Español, Monday–Friday 8:00 a.m.–5:00 p.m. Pacific Time	

Vision

Madison National Life (provided by Davis Vision)	(800) 999-5431
English/Español, Monday–Friday 8:00 a.m.–11:00 p.m. Eastern Time	
EyeMed (provided by Ameritas Group)	(866) 289-0614
English/Español, Monday–Friday 8:00 a.m.–11:00 p.m. Eastern Time	
VSP	(800) 877-7195
English/Español, Monday–Friday 5:00 a.m.–7:00 p.m. Pacific Time	
Saturday 6:00 a.m.–2:30 p.m. Pacific Time	

Chiropractic/Acupuncture

Landmark Healthplan	(800) 638-4557
English/Español, Monday–Friday 5:00 a.m.–5:00 p.m. Pacific Time	

Life

Assurity Life Insurance Company	(800) 869-0355
English/Español, Monday–Friday 7:00 a.m.–5:00 p.m. Central Time	

If you have administrative and/or billing questions, please contact Choice Builder® at (866) 412-9279.