

Small Group 1-100 contacts



Small Group Underwriting

Small Group Underwriting address

Anthem
P.O. Box 9042
Oxnard, CA 93031-9042

For overnight delivery only

Anthem
Small Group Underwriting
4553 La Tienda Drive
Thousand Oaks, CA 91362

Small Group Underwriting

New business: newsguwca@anthem.com
Existing business: sguwca@anthem.com
New business telephone: 1-855-239-9251
Underwriting fax: 1-866-795-5442

Quoting

Log in to the Producer Toolbox
anthem.com/ca
Select **Producers** and log in to
Producer Toolbox

Rapid Quote

Phone: 1-877-275-3700
Fax: 1-800-944-0250
rapidquote@anthem.com

Specialty quoting

anthemsgspecialtyquotes@anthem.com

Anthem Balanced Funding

Existing business email:
abfquoting@anthem.com
New business email:
newabfsguw@anthem.com

Broker Services

Phone: 1-800-678-4466
Chinese: 1-866-641-1703
Fax: 1-877-255-4015
Email: casgbrokerservices@anthem.com

Commissions

For medical, dental and vision call
Broker Services at 1-800-678-4466

Producer Toolbox

anthem.com/ca

Technical support

Phone: 1-888-268-4361 (1-888-ANTHEM-1)
Email: software.support@anthem.com

Enrollment and Billing

Phone: 1-855-854-1429
Fax: 1-855-750-2227
smallgroupe&bsupport@anthem.com

Enrollment

Anthem Blue Cross
P.O. Box 9062
Oxnard, CA 93031-9062

Billing

Anthem Blue Cross
P.O. Box 51011
Los Angeles, CA 90051-5311

EmployerAccess

employer1.anthem.com/wps/portal/eeaemployer

Member Services

Member login

anthem.com/ca
Phone: 1-855-383-7248
smallgroupe&bsupport@anthem.com

Claims

Phone: 1-855-383-7248
Fax: 1-877-287-1262

Pharmacy

Phone: 1-800-700-2533
Pharmacy preauthorization phone:
1-888-831-2242
Pharmacy preauthorization fax:
1-888-831-2243
Pharmacy claims fax: 1-608-741-5475
Specialty Pharmacy phone:
1-888-848-9870

Anthem Family PPO Dental, Dental Prime and Blue View VisionSM

Customer service (dental):
1-888-209-7852
Customer service (vision):
1-866-723-0515

Dental claims

Dental services
P.O. Box 9066
Oxnard, CA 93031-9066

Dental Prime and Complete Customer service

Phone: 1-877-567-1804

Anthem Dental claims

P.O. Box 1115
Minneapolis, MN 55440-1115

Additional Resources

Utilization Management (preauthorization)

Phone: 1-800-274-7767

Bluecard: 1-800-810-2583

Medi-Cal

Phone: 1-800-541-5555

Medicare

Phone: 1-800-MEDICARE
medicare.gov

24/7 NurseLine: 1-800-249-3617

Helpful links

Anthem

anthem.com/ca
Select **Producers** and
log in to Producer Toolbox

Making Health Care Reform Work
makinghealthcarereformwork.com

Download SBCs
sbc.anthem.com

Easy renew
anthem.com/easyrenew

Pharmacy information
[anthem.com/ca/
pharmacyinformation/](https://anthem.com/ca/pharmacyinformation/)

Provider Finder
[anthem.com/ca/health-insurance/
provider-directory/searchcriteria](https://anthem.com/ca/health-insurance/provider-directory/searchcriteria)

Specialty information
specialtybenefits.info/ca