

## We are here to help

Questions about ...	Contact	Phone/fax	Address	Hours of operation <i>All hours are Monday through Friday, unless otherwise stated.</i>
Billing	Enrollment and Billing	Phone 1-855-854-1429 Fax 1-855-750-2227	Anthem Blue Cross P.O. Box 51011 Los Angeles, CA 90051-5311	8 a.m. - 6 p.m. PT
Enrollment	Enrollment and Billing	Phone 1-855-854-1429 Fax 1-855-750-2227 small.group@anthem.com	Anthem Blue Cross P.O. Box 9062 Oxnard, CA 93031-9062	8 a.m. - 6 p.m. PT
Cal-COBRA and/or COBRA	Enrollment and Billing	Phone 1-855-854-1429 Fax 1-855-750-2227	n/a	8 a.m. - 6 p.m. PT
Member Services	Claims	Phone 1-855-383-7248	Anthem Blue Cross P.O. Box 60007 Los Angeles, CA 90060-0007	7 a.m. - 7 p.m. PT
Dental claims	Dental Services	Phone 1-888-209-7852	Dental Services P.O. Box 9066 Oxnard, CA 93031-9066	8 a.m. - 5 p.m. PT = live person 24/7 for interactive voice response (IVR), self-service
	Dental Prime and Complete Customer Service	Phone 1-877-567-1804	Anthem Dental Claims P.O. Box 1115 Minneapolis, MN 55440-1115	5 a.m. - 5 p.m. PT
Vision claims	Blue View Vision <sup>SM</sup> Customer Service	Phone 1-866-723-0515	Blue View Vision Attn: OON Claims P.O. Box 8504 Mason, OH 45040-7111	Monday through Saturday, 7:30 a.m. - 11 p.m. ET Sunday, 11 a.m. - 8 p.m. ET
Life claims	Life Claims	Phone 1-800-552-2137	Life Claims Service Center P.O. Box 105448 Atlanta, GA 30348-5448	5 a.m. - 5 p.m. PT
Pharmacy retail	Express Scripts	Phone 1-866-297-1013	Express Scripts ATTN: Commercial Claims P.O. Box 2872 Clinton, IA 52733-2872	24 hours a day, seven days a week
Pharmacy home delivery	Express Scripts	Phone 1-888-452-4357 TTY 1-866-297-1013	Express Scripts (Home delivery) P.O. Box 66558 St. Louis, MO 63166-6658 Express-scripts.com	24 hours a day, seven days a week
Coverage while traveling (out-of-state providers)	BlueCard <sup>®</sup>	Phone 1-800-810-2583 Website bcbs.com	n/a	24 hours a day, seven days a week
Section 125 Premium Only Plan (POP)	WageWorks wageworks.com	Phone 1-800-876-7548	n/a	8 a.m. - 5 p.m. CT
Workers' compensation/underwriting/claims	EMPLOYERS <sup>®</sup>	Phone 1-888-682-6671	EMPLOYERS <sup>®</sup> P.O. Box 539004 Henderson, NV 89053	4:30 a.m. - 5:30 p.m. PT
Groups requesting reinstatements	Accounts Receivable	Phone 1-888-686-9807	n/a	8 a.m. - 4:30 p.m. PT

Go to [anthem.com/ca](https://www.anthem.com/ca) for access 24 hours a day, seven days a week.  
You can also reach us at [small.group@anthem.com](mailto:small.group@anthem.com).