



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.healthnet.com](http://www.healthnet.com) or by calling 1-800-522-0088.

Important Questions	Answers	Why this Matters:
What is the overall <b>deductible</b> ?	\$0	See the chart starting on page 2 for your costs for services this plan covers.
Are there other <b>deductibles</b> for specific services?	No.	You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <b>out-of-pocket limit</b> on my expenses?	Yes. \$2,000 per member / \$4,000 per family through Salud. \$1,500 per member / \$4,500 per family through SIMNSA. Salud & SIMNSA tiers cross accumulate.	The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <b>out-of-pocket limit</b> ?	Premiums, balance billed charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <b>network of providers</b> ?	Yes. For a list of <b>preferred providers</b> , see <a href="http://www.healthnet.com">www.healthnet.com</a> or call 1-800-522-0088.	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a <b>specialist</b> ?	Yes. Requires written prior authorization.	This plan will pay some or all of the costs to see a <b>specialist</b> for covered services but only if you have the plan's permission before you see the <b>specialist</b> .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use **participating providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	SIMNSA Network (Mexico members)	Health Net Salud Network (California members)	SIMNSA Network (Self-referral for California members)	Limitations & Exceptions
<b>If you visit a health care provider's office or clinic</b>	Primary care visit to treat an injury or illness	\$5/visit	\$20/visit	\$5/visit	—————none—————
	Specialist visit	\$5/visit	\$20/visit	\$5/visit	Requires prior authorization.
	Other practitioner office visit	Not covered	Acupuncture - \$20/visit Chiropractic care- Not covered	Not covered	Administered by American Specialty Health.
	Preventive care/screening/immunization	No charge	No charge	No charge	—————none—————
<b>If you have a test</b>	Diagnostic test (x-ray, blood work)	No charge	\$20/visit	No charge	Requires referral.
	Imaging (CT/PET scans, MRIs)	No charge	\$20/procedure	No charge	Requires prior authorization.

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Common Medical Event	Services You May Need	SIMNSA Network (Mexico members)	Health Net Salud Network (California members)	SIMNSA Network (Self-referral for California members)	Limitations & Exceptions
<b>If you need drugs to treat your illness or condition</b>  More information about <b>prescription drug coverage</b> is available at <a href="http://www.healthnet.com">www.healthnet.com</a>	Preferred generic drugs	\$5 for drugs dispensed through SIMNSA/retail order	\$5/retail order \$10/mail order all generics except specialty generics	\$5 for drugs dispensed through SIMNSA/retail order	Supply/order: up to 30 day (retail); 35-90 day (mail), except where quantity limits apply. Prior authorization is required for select drugs.
	Preferred brand drugs	Not covered/mail order	\$20/retail order \$40/mail order	Not covered/mail order	
	Non-preferred brand or generic drugs	\$5 for drugs dispensed through SIMNSA/retail order	\$50/retail order \$100/mail order non-preferred brands only	\$5 for drugs dispensed through SIMNSA/retail order	
	Specialty drugs (covered under medical)	Not covered/mail order	30% co-ins	Not covered/mail order	Prior authorization is required for select drugs. Quantity limits may apply to select drugs. Supply/order: up to a 30 day supply filled by specialty pharmacy.  Maximum out-of-pocket cost per 30 day script through Salud: \$250
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	No charge	\$350/procedure	No charge	Requires prior authorization.
	Physician/surgeon fees	No charge	No charge	No charge	_____none_____
<b>If you need immediate medical attention</b>	Emergency room services	\$10/visit	\$100/visit	\$10/visit	Copay waived if admitted as inpatient.
	Emergency medical transportation	No charge	\$50/transport	No charge	_____none_____
	Urgent care	\$10/visit	\$20/visit	\$10/visit	Copay waived if admitted as inpatient.

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<b>Common Medical Event</b>	<b>Services You May Need</b>	<b>SIMNSA Network (Mexico members)</b>	<b>Health Net Salud Network (California members)</b>	<b>SIMNSA Network (Self-referral for California members)</b>	<b>Limitations &amp; Exceptions</b>
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	No charge	\$350 / admission	No charge	Requires prior authorization.
	Physician/surgeon fee	No charge	No charge	No charge	—————none—————
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	\$5/visit	\$20/visit-ind \$10/visit- group Other than office- No charge	\$5/visit	Prior auth required except for office visits.
	Mental/Behavioral health inpatient services	No charge	\$350 / admission	No charge	Requires prior authorization.
	Substance use disorder outpatient services	\$5/visit	\$20/visit-ind \$10/visit- group Other than office- No charge	\$5/visit	Prior auth required except for office visits.
	Substance use disorder inpatient services	No charge	\$350 / admission	No charge	Requires prior authorization.
<b>If you are pregnant</b>	Prenatal and postnatal care	No charge	\$20/visit	No charge	Prenatal and postnatal preventive services are covered under preventive care.
	Delivery and all inpatient services	No charge	\$350 / admission	No charge	Requires prior authorization.
<b>If you need help recovering or have other special health needs</b>	Home health care	Not covered	No charge	Not covered	Limited to 100 visits per calendar year. Requires prior authorization.
	Rehabilitation services	\$5/visit	\$20/visit	\$5/visit	Requires prior authorization.
	Habilitation services	\$5/visit	\$20/visit	\$5/visit	Requires prior authorization.
	Skilled nursing care	No charge	\$350 / admission	No charge	Requires prior authorization.
	Durable medical equipment	No charge	30% co-ins	No charge	Requires prior authorization.
	Hospice service	No charge	No charge	No charge	Hospice care is covered in Mexico, but only when services are provided in an acute hospital setting. Requires prior authorization.

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Common Medical Event	Services You May Need	SIMNSA Network (Mexico members)	Health Net Salud Network (California members)	SIMNSA Network (Self-referral for California members)	Limitations & Exceptions
<b>If your child needs dental or eye care</b>	Eye exam	Not covered	No charge	Not covered	Limited to 1 visit per year.
	Glasses	Not covered	No charge	Not covered	Provider selected frames; 1 per calendar year.
	Dental check-up	Not covered	No charge	Not covered	_____none_____

**Excluded Services & Other Covered Services:**

<b>Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u>.)</b>		
<ul style="list-style-type: none"> <li>• Chiropractic care</li> <li>• Cosmetic surgery</li> <li>• Dental care (Adult)</li> <li>• Glasses (adult)</li> </ul>	<ul style="list-style-type: none"> <li>• Hearing aids</li> <li>• Long-term care</li> <li>• Non-emergency care when traveling outside the U.S.</li> </ul>	<ul style="list-style-type: none"> <li>• Out-of-network services</li> <li>• Private-duty nursing</li> <li>• Routine foot care</li> <li>• Weight loss programs</li> </ul>

<b>Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)</b>		
<ul style="list-style-type: none"> <li>• Acupuncture (covered when medically necessary)</li> </ul>	<ul style="list-style-type: none"> <li>• Bariatric surgery</li> <li>• Infertility treatment</li> </ul>	<ul style="list-style-type: none"> <li>• Routine eye care (Adult)</li> </ul>

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## Your Rights to Continue Coverage:

If you lose coverage under this plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-522-0088. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Health Net's Customer Contact Center at 1-800-522-0088, submit a grievance form through [www.healthnet.com](http://www.healthnet.com), or file your complaint in writing to, Health Net Appeals and Grievance Department, P.O. Box 10348, Van Nuys, CA 91410-0348. If you have a grievance against Health Net, you can also contact the California Department of Managed Health Care, at 1-800-HMO-2219 or [www.hmohelp.ca.gov](http://www.hmohelp.ca.gov). For information about group health care coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444 (EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

## Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

## Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-522-0088.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-522-0088.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-522-0088.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-522-0088.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

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## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- **Amount owed to providers:** \$7,540
- **Plan pays** \$6,340
- **Patient pays** \$1,200

#### Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

#### Patient pays:

Deductibles	\$0
Copays	\$1,000
Coinsurance	\$0
Limits or exclusions	\$200
<b>Total</b>	<b>\$1,200</b>

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers:** \$5,400
- **Plan pays** \$4,400
- **Patient pays** \$1,000

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

#### Patient pays:

Deductibles	\$0
Copays	\$500
Coinsurance	\$400
Limits or exclusions	\$100
<b>Total</b>	<b>\$1,000</b>

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## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No**. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No**. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes**. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes**. An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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