

Health Net's ProviderSearch

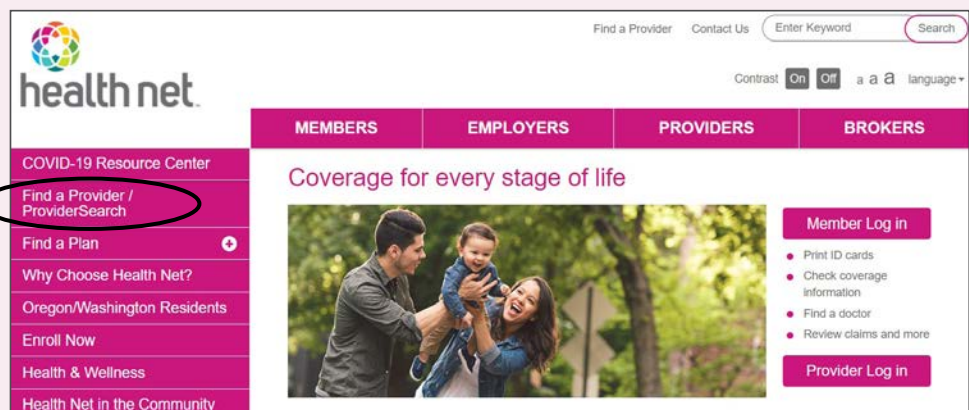
FIND A PROVIDER – FAST!

With ProviderSearch, you'll quickly find the most up-to-date listings of qualified in-network doctors, urgent care centers, hospitals, and other types of health care providers near your home or work.

Not yet registered online?

You can still use ProviderSearch! Here's how:

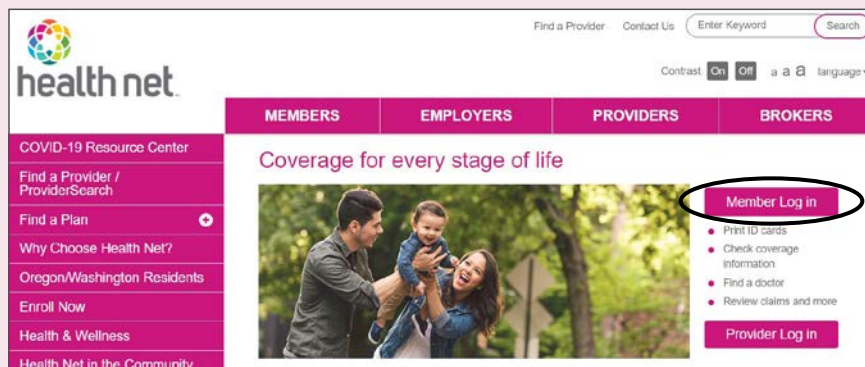
- 1 From our home page (www.healthnet.com), select *Find a Provider/ProviderSearch*.
- 2 Enter a location (street address, city, county, or state).
- 3 Narrow your search by Provider Name/ID/License Number or by Plan Network.
- 4 Select a type of provider (Doctors, Hospital, Medical Group, etc.) to get your results.
- 5 Further narrow your search by plan type, specialties, gender, and languages spoken.
- 6 Finally, you can select *Print Results* to print your search results.



(continued)

Already a member?

- 1 Visit www.healthnet.com, and select the *Member Log in* button.



- 2 Once you have logged in to your account, go to *Find a Provider* under *Find a Doctor or Clinic*.
- 3 Follow the instructions on the previous page to find a provider that meets your needs.



Choose a top-flight hospital for your hospital stay

On the Health Net website, we connect you to information about how well hospitals perform on key areas of care.

We link to *Cal Hospital Compare* where you can find out how hospitals perform on:

- Patient safety practices and complication rates
- Maternity care outcomes
- Experience levels with specific procedures
- How other patients rated their experience of care. For example, whether they would recommend the hospital to family or friends.

Hospitals that perform well enough on certain areas of care can earn a place on one of Cal Hospital Compare's annual Honor Rolls. Look under *Programs* to find the Maternity Care, Patient Safety, and Opioid Care Honor Rolls. Honor Roll hospitals will also include an Honor Roll symbol when you click on their profile. See if there are hospitals in your area that have been named to one or more of these lists. Be sure to check which hospitals are covered for your specific plan.

Questions?

Call the number located on your member ID card.