

2020 Standalone Go365 Rate Card

Effective Period: Rates effective 1/1/2020 for effective date no later than 12/1/2020



Administration Fees

Employee Count	Go365® Administration Fee	HealthyFood (Optional Buy-Up program)	Total Admin Fee: Go365 + HealthyFood
100-499	\$4.04 PMPM	\$0.25 PMPM	\$4.29 PMPM
500-999	\$3.99 PMPM	\$0.25 PMPM	\$4.24 PMPM

The following services are included in the monthly administration fee:

- Go365 web portal content and Go365 App
- Go365 Health Assessment (HA)
- Designated account management: Account Management Professional, Consumer Engagement Professional, and Installation Administration Professional; in addition to onsite support for program launch
- Unlimited Employer-sponsored Event (ESE) activities
- Go365 Jackpot and Surprise Rewards
- Call center administration and management
- Access to Go365 Engagement Source, an online employer portal for electronic communication materials and templates
- Employer Go365 reporting package including four standard reports: Activity, Member Engagement, Taxable Redemptions and Wellness & Health Promotion Performance
- Downloadable self-submission activity forms for biometric screenings, preventive services and other recommended activities
- Access to over 5,000 national retail clinics for biometric screenings
- Go365 Champs program: provides support to selected Covered Persons to enable them to successfully promote Go365 to their co-workers.
- Sleep, Nutrition, Fitness, Mindfulness, etc. tracking through various connected apps
- Incentive structure designed to encourage members to engage in Go365 and achieve personal wellness goals
- Employee discounts via Go365 Mall for food delivery, race entry fees, weight loss resorts, travel, etc.
- Data feeds accommodating eligibility and network fitness facilities
- Beacon technology for additional capability to record completed activities
- Broad suite of online health improvement programs including calculators, conversations and courses
- HealthyFood (if client elects optional buy-up program): Help members save money on healthier foods at eligible retailers through discounts at point of sale.

Reward Redemptions "Bucks" Estimate: **\$0.51 - \$3.65 PMPM**

The Bucks average payment of \$0.51 - \$3.65 PMPM is an estimation. Actual rewards payment will be calculated monthly based on actual results and outstanding balance is available monthly on billing statements. Rewards cost increases with member engagement. Employers that promote engagement in the program may realize higher actual reward costs.

Notes:

*Rates are valid for new customers with program start date in 2020 with a 12 month contract. Other contract periods need to be reviewed and approved. This rate card is not applicable for customers with Humana medical coverage.

*The above Go365 Administration Fees are applied to all eligible members except dependent children. Eligibility cannot be determined by member opt in, and cannot be defined as active participation in the program.

*Go365 Administration Fees do not include the cost for biometric screenings or beacons.

*Preferred network retail biometric screening costs are \$50-\$60 per participant and will be billed back to customer. If approved, retail biometric vouchers can be removed from the group's Go365 site at a one-time cost of \$300.

*Additional reports outside of standard self-service offerings may be subject to an additional fee.

*Additional fees apply for customized printing and mailing.

*Preventive claim file feed service is not included and would be additional fee if approved for setup.

*Participation-based pricing is also available for groups with 500 or more employees. If interested in this pricing structure, please contact your Humana sales representative for a quote.

Go365 is not an insurance product. Not available with all Humana health plans.

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