



MetLife

Empowering your employees to make the most of their MetLife benefits plans

MyBenefits, our Web site for employees, provides the tools your employees need to manage many of their MetLife and affiliate benefits on their own, reducing your workload. Real-time benefits information¹ gives employees the answers they need, when they need them, to make more informed decisions and get the most out of their MetLife benefits plans.

MyBenefits enables employees to view their personalized benefits information, at their convenience. Employees can enroll or apply for benefits online.

MyBenefits helps employees make better benefits choices by giving them the tools to understand their benefits better. Plus, research shows, when employees understand their benefits, they'll value them more and feel more satisfied and loyal to their company.²

The screenshot shows the MyBenefits website for Tom Smith at Acme Corporation. It features a navigation bar with 'Home' and 'See All Benefits'. A 'Welcome to MyBenefits' message is displayed. There are sections for 'Alerts' (with a warning about beneficiary designation), 'News & Updates' (with a notice about payroll deduction), and 'Life Insurance' (with links to enroll, learn more, and calculate coverage). A 'Total Coverage' table is visible at the bottom.

	Life	Accidental Death & Dismemberment	
Tom Smith	\$400,000.00	\$180,000.00	Enroll / Modify
Laura Smith	\$100,000.00	Not enrolled	Enroll / Modify
Danny Smith	\$10,000.00	Not enrolled	Enroll / Modify

Personalized benefits information at the click of a mouse

Home Page

Enables employees to view their personalized benefits information for their MetLife group benefits in one convenient location, including details about recent transactions, such as claims processed or enrollment acceptance. Directly from here, employees can:

- **View** a summary of the coverage(s) they've elected and learn about other options.
- **Enroll**, modify or update coverage.
- **Check** the status of claims and file a new claim.
- **Submit and Review** their Statement of Health (SOH) or change beneficiaries.
- **Obtain** quotes for certain products and services.
- **Locate** a MetLife Preferred Dentist.
- **Contact** MetLife Product specialists and website technical support.
- **Update** their profile to verify and/or change personal information and elect to receive eAlerts for Dental or Disability claims.

More than 77,000 MetLife group customers, with more than 8.6 million registered employees, are using MyBenefits to help simplify their benefits administration.³

Easy registration and navigation

Registering for MyBenefits only takes minutes and the Quick Links navigational menu makes it easy for employees to find information fast.

Content and tools to help employees understand the value of their benefits

Planning and Learning Tools

MetLife has developed a robust selection of tools to educate employees and help them determine the appropriate levels of coverage for their needs, as well as to understand and value the benefit options available to them.

On MyBenefits, employees have access to a variety of educational and decision-making tools including:

- Life Insurance Calculator
- Special Needs Planning
- Retirement Income IQ Quiz
- Dental Fee Procedure Tool⁴

Other Educational Resources

Employees can also access educational resources. *Life Events* helps employees understand how to make their benefits plan work for them at different life stages and *Life Advice*[®] provides helpful insights and recommendations about how to protect their family and their financial future.

The right information, at the right time

- **E-Mail Alerts** — inform employees about important benefit updates, including the status of claims.
- **Forms Library** — saves time by enabling your employees to easily locate and download forms.
- **News & Updates** — allows both your company and MetLife to communicate timely information to employees such as enrollment dates and new product offerings.
- **Message Box** — allows your company and MetLife to communicate timely information to employees such as enrollment dates and new product offerings.
- **Contact Information** — enables employees to speak with a MetLife benefits specialist directly.

Flexible, seamless and secure integration

MetLife can seamlessly integrate MyBenefits into your internal systems through our Trusted Authentication process for single sign-on access. Employees simply log on to your Intranet site and link to MyBenefits.

We can also integrate MyBenefits into third-party administrator site or set it up as a standalone site. MetLife uses an encryption program to ensure maximum protection of employee data — so you can trust that MyBenefits is safe and secure.

For more information about our Online Services or for a personal demonstration of our benefits Web sites, contact your MetLife sales representative.

¹ Transactions are in real-time except when the systems are undergoing scheduled or unscheduled maintenance or interruptions.

² 2014 & 2015 Employee Benefits Trend Study

³ MetLife MyBenefits Census Report as of June 2014.

⁴ The Dental Procedure Fee Tool application is provided by Verifpoint, an independent vendor. This tool does not provide the payment information used by MetLife when processing your claims. Prior to receiving services, pretreatment estimates through your dentist will provide the most accurate fee and payment information.

MyBenefits information for groups with 1000+ lives. MetLife Online Services capabilities may vary by product and may not be available to all customers. Please contact your MetLife sales representative for more information.

MetLife[®]

Metropolitan Life Insurance Company
200 Park Avenue
New York, NY 10166
www.metlife.com