



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a **summary**. For more information about your coverage, or to get a copy of the complete terms of coverage, [insert contact information]. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.sharphealthplan.com](http://www.sharphealthplan.com) or call 1-800-359-2002 to request a copy.

Important Questions	Answers			Why This Matters:
What is the overall <a href="#">deductible</a> ?	Tier 1: Sharp Health Plan Performance HMO Network \$0	Tier 2: Aetna Open Choice PPO Network \$0	Tier 3: Out-of-Network \$4,000 Individual / \$8,000 Family ( <a href="#">Deductible</a> resets January 1st)	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. <a href="#">Preventive care</a> , Primary Care services and certain Mental Health Services are covered before you meet your <a href="#">deductible</a> . -			This plan covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain preventative services without <a href="#">cost sharing</a> before you meet your <a href="#">deductible</a> . See a list of covered services at <a href="http://www.healthcare.gov/coverage/preventative-care-benefits">www.healthcare.gov/coverage/preventative-care-benefits</a> .
Are there other <a href="#">deductibles</a> for specific services?	No.			You don't have to meet deductibles for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	Tier 1: Sharp Health Plan Performance HMO Network \$1,900 Individual / \$3,800 Family	Tier 2: Aetna Open Choice PPO Network \$6,650 Individual / \$13,300 Family	Tier 3: Out-of-Network \$15,600 Individual / \$31,200 Family	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.

Important Questions	Answers			Why This Matters:
What is not included in the <a href="#">out-of-pocket limit</a> ?	<a href="#">Premiums</a> , <a href="#">copayments</a> for supplemental benefits, and health care this <a href="#">plan</a> doesn't cover.			Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes. For a list of in-network providers, see <a href="http://www.sharphealthplan.com">www.sharphealthplan.com</a> or call 1-800-359-2002.			You pay the least if you use a <a href="#">provider</a> in Tier 1. You pay more if you use a <a href="#">provider</a> in Tier 2. You will pay the most if you use a Tier 3 <a href="#">provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your network <a href="#">provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	Tier 1: Sharp Health Plan Performance HMO Network Yes.	Tier 2: Aetna Open Choice PPO Network No.	Tier 3: Out-of-Network No.	This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .

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\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.sharphealthplan.com](http://www.sharphealthplan.com).



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Tier 1: Sharp Health Plan Choice HMO Network (You will pay the least)	Tier 2: Aetna Open Choice PPO Network	Tier 3: Out-of-Network (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	\$35 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	\$40 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	None
	<a href="#">Specialist</a> visit	\$55 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	\$55 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required, except for obstetric gynecologic services.
	<a href="#">Preventive care/screening/immunization</a>	No charge; <a href="#">deductible</a> does not apply	No charge; <a href="#">deductible</a> does not apply	No charge; <a href="#">deductible</a> does not apply	You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	\$15 <a href="#">copay</a> /visit (blood work); <a href="#">deductible</a> does not apply	\$20 <a href="#">copay</a> /visit (blood work); <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a> (blood work)	None
		\$55 <a href="#">copay</a> /visit (x-rays); <a href="#">deductible</a> does not apply	\$55 <a href="#">copay</a> /visit (x-rays); <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a> (x-rays)	
	Imaging (CT/PET scans, MRIs)	\$175 <a href="#">copay</a> /procedure; <a href="#">deductible</a> does not apply	\$175 <a href="#">copay</a> /procedure; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required. Precertification applies on Tier 2 and Tier 3.

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.sharphealthplan.com](http://www.sharphealthplan.com).

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Tier 1: Sharp Health Plan Choice HMO Network (You will pay the least)	Tier 2: Aetna Open Choice PPO Network	Tier 3: Out-of-Network (You will pay the most)	
<p>If you need drugs to treat your illness or condition</p> <p>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.sharphealthplan.com">www.sharphealthplan.com</a></p>	Generic drugs	\$16/30-day supply; <a href="#">deductible</a> does not apply  \$32/90-day supply; <a href="#">deductible</a> does not apply	\$16/30-day supply; <a href="#">deductible</a> does not apply  \$32/90-day supply; <a href="#">deductible</a> does not apply	\$16/30-day supply; <a href="#">deductible</a> does not apply  \$32/90-day supply; <a href="#">deductible</a> does not apply	Brand drugs are not covered if a generic version is available, unless <a href="#">preauthorization</a> is obtained. <a href="#">Preauthorization</a> is required for certain generic drugs. 90-day supply copay applies to mail order only.
	Preferred brand drugs	\$35/30-day supply; <a href="#">deductible</a> does not apply  \$70/90-day supply; <a href="#">deductible</a> does not apply	\$35/30-day supply; <a href="#">deductible</a> does not apply  \$70/90-day supply; <a href="#">deductible</a> does not apply	\$35/30-day supply; <a href="#">deductible</a> does not apply  \$70/90-day supply; <a href="#">deductible</a> does not apply	
	Non-preferred brand drugs	\$70/30-day supply; <a href="#">deductible</a> does not apply  \$140/90-day supply; <a href="#">deductible</a> does not apply	\$70/30-day supply; <a href="#">deductible</a> does not apply  \$140/90-day supply; <a href="#">deductible</a> does not apply	\$70/30-day supply; <a href="#">deductible</a> does not apply  \$140/90-day supply; <a href="#">deductible</a> does not apply	
	<a href="#">Specialty drugs</a>	Specialty follows the tier structure above	Specialty follows the tier structure above	Specialty follows the tier structure above	
<p>If you have outpatient surgery</p>	Facility fee (e.g., ambulatory surgery center)	\$600 <a href="#">copay</a> /procedure; <a href="#">deductible</a> does not apply	\$600 <a href="#">copay</a> /procedure; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required. Precertification applies on Tier 2 and Tier 3.
	Physician/surgeon fees	No charge/visit; <a href="#">deductible</a> does not apply	\$40 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required. Precertification applies on Tier 2 and Tier 3.

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Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Tier 1: Sharp Health Plan Choice HMO Network (You will pay the least)	Tier 2: Aetna Open Choice PPO Network	Tier 3: Out-of-Network (You will pay the most)	
If you need immediate medical attention	<a href="#">Emergency room care</a>	\$300 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply (facility fee)  No charge/visit; <a href="#">deductible</a> does not apply (physician fee)	\$300 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply (facility fee)  No charge/visit; <a href="#">deductible</a> does not apply (physician fee)	\$300 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply (facility fee)  No charge/visit; <a href="#">deductible</a> does not apply (physician fee)	<a href="#">Cost sharing</a> waived if admitted to the hospital.
	<a href="#">Emergency medical transportation</a>	\$200 <a href="#">copay</a> /trip; <a href="#">deductible</a> does not apply	\$200 <a href="#">copay</a> /trip; <a href="#">deductible</a> does not apply	\$200 <a href="#">copay</a> /trip; <a href="#">deductible</a> does not apply	None.
	<a href="#">Urgent care</a>	\$55 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	\$55 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	\$55 <a href="#">copay</a> /visit	Urgent Care Services are covered at the Tier 1 <a href="#">cost share</a> if approved by your Primary Care <a href="#">Provider, Plan</a> Medical Group, or the <a href="#">Plan</a> . For Urgent Care Services that are not prior Authorized, the applicable Tier 2 or Tier 3 <a href="#">cost share</a> will apply.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$1,500 <a href="#">copay</a> /admission; <a href="#">deductible</a> does not apply	\$1,500 <a href="#">copay</a> /admission; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required for non-emergency services. Tier 2 and Tier 3 services are covered at the Tier 1 <a href="#">cost share</a> if the service is for emergency care. Precertification applies on Tier 2 and Tier 3.
	Physician/surgeon fees	No charge/visit; <a href="#">deductible</a> does not apply (physician fee)	No charge/visit; <a href="#">deductible</a> does not apply (physician fee)	50% <a href="#">coinsurance</a>	

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Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Tier 1: Sharp Health Plan Choice HMO Network (You will pay the least)	Tier 2: Aetna Open Choice PPO Network	Tier 3: Out-of-Network (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Mental Health/Substance Use Disorder  Office visits: \$35 <a href="#">copay</a> /visit (MH/SUD); <a href="#">deductible</a> does not apply  Group therapy: \$25 <a href="#">copay</a> /visit (MH); <a href="#">deductible</a> does not apply \$7 <a href="#">copay</a> /visit (SUD); <a href="#">deductible</a> does not apply  Other outpatient services*: \$35 <a href="#">copay</a> /visit (MH/SUD); <a href="#">deductible</a> does not apply	Mental Health/Substance Use Disorder  Office visits: \$35 <a href="#">copay</a> /visit (MH/SUD); <a href="#">deductible</a> does not apply  Group therapy: \$25 <a href="#">copay</a> /visit (MH); <a href="#">deductible</a> does not apply \$7 <a href="#">copay</a> /visit (SUD); <a href="#">deductible</a> does not apply  Other outpatient services*: \$35 <a href="#">copay</a> /visit (MH/SUD); <a href="#">deductible</a> does not apply	Mental Health/Substance Use Disorder  Office visits: 50% <a href="#">coinsurance</a> (MH/SUD)  Group therapy: 50% <a href="#">coinsurance</a> (MH/SUD)  Other outpatient services*: 50% <a href="#">coinsurance</a> (MH/SUD)	   <a href="#">Preauthorization</a> is required.  *Applies to intensive outpatient program and partial hospitalization program.
	Inpatient services	Mental Health/Substance Use Disorder \$750 <a href="#">copay</a> /admission <a href="#">deductible</a> does not apply (facility fee) No charge/visit; <a href="#">deductible</a> does not apply (physician fee)	Mental Health/Substance Use Disorder \$750 <a href="#">copay</a> /admission <a href="#">deductible</a> does not apply (facility fee) No charge/visit; <a href="#">deductible</a> does not apply (physician fee)	Mental Health/Substance Use Disorder 50% <a href="#">coinsurance</a> (facility fee/physician fee)	   <a href="#">Preauthorization</a> is required for non-emergency services. Tier 2 and Tier 3 services are covered at the Tier 1 <a href="#">cost share</a> if the service is for emergency care. Precertification applies on Tier 2 and Tier 3.

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Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Tier 1: Sharp Health Plan Choice HMO Network (You will pay the least)	Tier 2: Aetna Open Choice PPO Network	Tier 3: Out-of-Network (You will pay the most)	
If you are pregnant	Office visits	No charge/visit; <a href="#">deductible</a> does not apply	No charge/visit; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<p><a href="#">Cost sharing</a> does not apply to <a href="#">preventive services</a>. Depending on the type of services, a <a href="#">copayment</a>, <a href="#">coinsurance</a>, or <a href="#">deductible</a> (if applicable) may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Out-of-network services are covered for emergency care only. Tier 2 and Tier 3 services are covered at the Tier 1 <a href="#">cost share</a> if the service is for emergency care. Precertification for childbirth/delivery professional services and facility services applies on Tier 2 and Tier 3.</p>
	Childbirth/delivery professional services	No charge/visit; <a href="#">deductible</a> does not apply	No charge/visit; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	
	Childbirth/delivery facility services	\$1,500 <a href="#">copay</a> /admission <a href="#">deductible</a> does not apply	\$1,500 <a href="#">copay</a> /admission <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	\$35 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	\$35 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<p><a href="#">Preauthorization</a> is required. Coverage is limited to short-term, intermittent services, a combined maximum of 100 visits per calendar year across all tiers. Precertification applies on Tier 2 and Tier 3.</p>
	<a href="#">Rehabilitation services</a>	\$35 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	\$35 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<p><a href="#">Preauthorization</a> is required. Precertification applies on Tier 2 and Tier 3 for inpatient service.</p>
	<a href="#">Habilitation services</a>	\$35 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	\$35 <a href="#">copay</a> /visit; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<p><a href="#">Preauthorization</a> is required. Precertification applies on Tier 2 and Tier 3 for inpatient service.</p>
	<a href="#">Skilled nursing care</a>	\$175 <a href="#">copay</a> /admission; <a href="#">deductible</a> does not apply	\$175 <a href="#">copay</a> /admission; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<p><a href="#">Preauthorization</a> is required. Coverage is limited to a combined maximum of 100 days per calendar year across all tiers. Precertification applies on Tier 2 and Tier 3.</p>

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.sharphealthplan.com](http://www.sharphealthplan.com).

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Tier 1: Sharp Health Plan Choice HMO Network (You will pay the least)	Tier 2: Aetna Open Choice PPO Network	Tier 3: Out-of-Network (You will pay the most)	
	<a href="#">Durable medical equipment</a>	50% <a href="#">coinsurance</a> ; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a> ; <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required. Precertification applies on Tier 2 and Tier 3 for inpatient service.
	<a href="#">Hospice services</a>	Inpatient: No charge/admission; <a href="#">deductible</a> does not apply  Outpatient: No charge/visit; <a href="#">deductible</a> does not apply	Inpatient: No charge/admission; <a href="#">deductible</a> does not apply  Outpatient: No charge/visit; <a href="#">deductible</a> does not apply	Inpatient: 50% <a href="#">coinsurance</a>  Outpatient: 50% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required. Precertification applies on Tier 2 and Tier 3 for inpatient service.
If your child needs dental or eye care	Children's eye exam	No charge/visit; <a href="#">deductible</a> does not apply	Not covered	Not covered	Eye exams are covered once every 12 months. Sharp Health Plan's pediatric vision benefits are provided by VSP. Please refer to the VSP schedule of benefits for further details about your pediatric eye benefits.
	Children's glasses	No charge/visit; <a href="#">deductible</a> does not apply	Not covered	Not covered	Frames/lenses are covered once every 12 months. Sharp Health Plan's pediatric vision benefits are provided by VSP. Please refer to the VSP schedule of benefits for further details about your pediatric eye benefits.
	Children's dental check-up	No charge/visit; <a href="#">deductible</a> does not apply	Not covered	Not covered	Limited to once every six months. Sharp Health Plan's pediatric dental benefits are provided by Delta Dental. Please refer to the Delta Dental schedule of benefits for further details about your pediatric dental benefits.

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.sharphealthplan.com](http://www.sharphealthplan.com).



## Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)

- Cosmetic surgery
- Dental care (Adult)
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S
- Private-duty nursing
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Hearing aids
- Routine eye care (Adult)
- Weight loss programs

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html>; California Department of Managed Health Care at 1-888-466-2219 or <http://www.HealthHelp.ca.gov>; Office of Personnel Management Multi State Plan Program at 1-800-318-2596 or <https://www.opm.gov/healthcare-insurance/multi-state-plan-program>. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318- 2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim appeal](#) or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: California Department of Managed Health Care at 1-888-466-2219 or <http://www.HealthHelp.ca.gov>.

**Does this plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

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## Language Access Services:

### English

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you.

Call 1-800-359-2002 (TTY:711).

### Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Llame al 1-800-359-2002 (TTY:711).

### 繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-359-2002 (TTY:711)。

### Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu u bạ n nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạ n. Gọi số 1-800-359-2002 (TTY:711).

### Tagalog (Tagalog – Filipino):

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-359-2002 (TTY:711).

### 한국어 (Korean):

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-359-2002 (TTY:711) 번으로 전화해 주십시오.

### Հայերեն (Armenian):

ՈՒՇԱԴՐՈՒԹՅՈՒՆՆԵՐ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Չանգահարեք 1-800-359-2002 (TTY (հեռատիպ)՝ 711).

### فارسی (Farsi):

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیالت زبانی بصورت رایگان برای شما تماس بگیرد (1-800-359-2002 (TTY:711) با. باشد می فراهم.

### Русский (Russian):

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

Звоните 1-800-359-2002 (телетайп: 711).

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.sharphealthplan.com](http://www.sharphealthplan.com).

## Language Access Services (Cont.):

### 日本語 (Japanese):

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-359-2002 (TTY:711) まで、お電話にてご連絡ください。

### (Arabic): قبير علا

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-359-2002 (رقم هاتف الصم والبكم: 711).

### ਪੰਜਾਬੀ (Punjabi):

ਧਿਆਨ ਧਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਿੰਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਪਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-359-2002 (TTY:711) 'ਤੇ ਕਾਲ ਕਰੋ।

### ខ្មែរ (Mon Khmer, Cambodian):

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ

1-800-359-2002 (TTY: 711)។

### Hmoob (Hmong):

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-359-2002 (TTY:711).

### हिंदी (Hindi):

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-359-2002 (TTY: 711) पर कॉल करें।

### ภาษาไทย (Thai):

เรียน: ถ้านคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ ฟรี โทร 1-800-359-2002 (TTY:711).

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.sharphealthplan.com](http://www.sharphealthplan.com).

## Notice of Nondiscrimination

Sharp Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability. Sharp Health Plan does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Sharp Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Information in other formats (such as large print, audio, accessible electronic formats, or other formats) free of charge
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Customer Care at 1-800-359-2002. If you believe that Sharp Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability, you can file a grievance with our Civil Rights Coordinator at:

Sharp Health Plan  
Attn: Appeal/Grievance Department  
8520 Tech Way, Suite 200  
San Diego, CA 92123-1450  
Telephone: 1-800-359-2002 (TTY: 711)  
Fax: (619) 740-8572

You can file a grievance in person or by mail, fax, or you can also complete the online Grievance/Appeal form on the Plan's website [sharphealthplan.com](http://sharphealthplan.com). Please call our Customer Care team at 1-800-359-2002 if you need help filing a grievance. You can also file a discrimination complaint if there is a concern of discrimination based on race, color, national origin, age, disability, or sex with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.sharphealthplan.com](http://www.sharphealthplan.com).

## Notice of Nondiscrimination (Cont.)

The California Department of Managed Health Care is responsible for regulating health care service plans. If your Grievance has not been satisfactorily resolved by Sharp Health Plan or your Grievance has remained unresolved for more than 30 days, you may call toll-free the Department of Managed Care for assistance:

- 1-888-HMO-2219 Voice
- 1-877-688-9891 TDD

The Department of Managed Care's Internet Web site has complaint forms and instructions online:

<http://www.hmohelp.ca.gov>.

*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*

### **PRA Disclosure Statement**

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.sharphealthplan.com](http://www.sharphealthplan.com).

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$55
- Hospital (facility) [copayment](#) \$1,500
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:  
[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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In this example, Peg would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$1,900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
<b>The total Peg would pay is</b>	<b>\$1,960</b>

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$55
- Hospital (facility) [copayment](#) \$1,500
- Other [coinsurance](#) 20%

This EXAMPLE event includes services like:  
[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Joe would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$1,100
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$20
<b>The total Joe would pay is</b>	<b>\$1,320</b>

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$55
- Hospital (facility) [copayment](#) \$1,500
- Other [coinsurance](#) 50%

This EXAMPLE event includes services like:  
[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$1,100
Coinsurance	\$100
What isn't covered	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$1,200</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.