

# Sharp Health Plan Contact List

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Administrative Assistant  
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## Large and Mid-Size Groups

*51 or more employees*

Judy Schaller  
Large Group Account Executive  
(858) 499-8228  
[judy.schaller@sharp.com](mailto:judy.schaller@sharp.com)

Stephen Chin  
Manager, Account Management  
and Community Relations  
(858) 499-8239  
[stephen.chin@sharp.com](mailto:stephen.chin@sharp.com)

Katy Ottaviano-Leslie  
Account Manager  
(858) 499-8297  
[Katy.ottaviano-leslie@sharp.com](mailto:Katy.ottaviano-leslie@sharp.com)

Cheryl Cote  
Large/Small Group Account Executive  
(858) 499-8235  
[cheryl.cote@sharp.com](mailto:cheryl.cote@sharp.com)

Christine Farmer  
Account Manager  
(858) 499-8343  
[christine.farmer@sharp.com](mailto:christine.farmer@sharp.com)

Valorie Gates  
Sales Associate  
(858) 499-8285  
[valorie.gates@sharp.com](mailto:valorie.gates@sharp.com)

Marco Santana  
Sales Associate  
(858) 499-8224  
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Kathleen MacAllister  
Sales Associate  
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Daniel Roth  
Sales Associate  
(858) 499-3032  
[daniel.roth@sharp.com](mailto:daniel.roth@sharp.com)

## Small Groups

*Two to 50 employees*

Yesenia Espinoza  
Manager, Small Group and  
Individual Business  
(858) 499-8231  
[yesenia.espinoza@sharp.com](mailto:yesenia.espinoza@sharp.com)

Doan Truong  
Individual Account Executive  
(858) 499-8230  
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Ryan Cortez  
Event Planning Associate  
(858) 499-8107  
[ryan.cortez@sharp.com](mailto:ryan.cortez@sharp.com)

Zeina Marrush  
Small Group Account Manager  
(858) 499-8102  
[zeina.marrush@sharp.com](mailto:zeina.marrush@sharp.com)

Ley Petere  
Sales Associate  
(858) 499-8229  
[ley.petere@sharp.com](mailto:ley.petere@sharp.com)

Ben Elson  
Sales Associate  
(858) 499-8296  
[benjamin.elson@sharp.com](mailto:benjamin.elson@sharp.com)

# Sharp Health Plan Contact List (cont.)

## Billing Representatives

*Responsible for premium billing, account reconciliation and commissions. Questions or problems with an enrollment change that is affecting the premium bill should be addressed by your assigned Account Manager.*

Billing Inquiries  
(858) 499-8023  
[shp.employergroups@sharp.com](mailto:shp.employergroups@sharp.com)

Grace Narcisco  
Commission inquiries only  
(858) 499-8364  
[grace.mariano@sharp.com](mailto:grace.mariano@sharp.com)

**Mail Payments to**  
Sharp Health Plan  
P.O. Box 57248  
Los Angeles, CA 90074-7248

## Customer Care / Enrollment

*Customer Care and Enrollment professionals dedicated to providing timely answers and information regarding access to care, claims issues, HIPAA, Cal-COBRA and COBRA inquiries, benefit questions, facility locations and many other service-related issues.*

Tel: (858) 499-8300 or toll-free at 1-800-359-2002 | Customer Care Fax: (619) 740-8571 | Enrollment Fax: (858) 499-8399

### **Sending Documents**

- Please include ID or group number on all correspondence.
- Documents may be mailed or faxed.
- If faxing, please do not mail originals.
- Payments are mailed to a bank drop box.

### **Mail Customer Care Correspondence to**

Sharp Health Plan  
Attn: Customer Care  
8520 Tech Way, Ste. 200  
San Diego, CA 92123-1450

### **Mail Enrollment Correspondence to**

Sharp Health Plan  
Attn: Enrollment Department  
8520 Tech Way, Ste. 200  
San Diego, CA 92123-1450

