



**Built to deliver
quality health care
at a lower cost**



UnitedHealthcare SignatureValue® Alliance is a results-driven employee health plan designed to help simplify the journey to better health

**United
Healthcare**

Get to know SignatureValue Alliance

The UnitedHealthcare SignatureValue Alliance HMO plan emphasizes patient-centered quality care with the goal of keeping employees and their families healthier while helping to reduce health care costs. Employees and their covered family members choose a primary care physician (PCP) to be their health guide—someone who can help connect them to care and help avoid cost surprises.

PCP guidance designed to deliver better care

- 1 When enrolling, employees choose a PCP from the SignatureValue Alliance network.
- 2 The PCP guides them through the health care system and coordinates additional care.
- 3 Coordinated, proactive care is designed to help patients meet their health goals faster and avoid unnecessary treatments and costs.
- 4 Alliance physicians are committed to using and sharing de-identified health data to advance best practices and help deliver the best care for everyone.

A broad, integrated network dedicated to quality

SignatureValue Alliance includes access to a quality provider network designed to give your employees a more integrated, physician-driven care experience, supported by shared data and streamlined processes. The provider network includes 35,281 physicians and 258 hospitals in 26 counties across the state.¹ The SignatureValue Alliance network includes these physician groups²:

- AppleCare Medical Group
- Brown & Toland Physicians
- EPIC Management, LP
- Greater Newport Physicians
- Heritage Provider Network
- Hill Physicians Medical Group
- MemorialCare Medical Group
- Monarch HealthCare Medical Group
- Optum (formerly HealthCare Partners)
- Primary Care Associates
- PrimeCare Medical Network, Inc.
- Santé Community Physicians
- Scripps Health
- Sutter Health
- Verity Health System

The strength of the SignatureValue Alliance network

35K+
physicians¹

258
hospitals¹

26
counties

What does it take to become a provider in this network?

SignatureValue Alliance physician groups follow a best-practice model aimed at producing a consistent patient experience to help improve quality and cost outcomes. They are:

- Focused on delivering highly efficient, evidence-based care
- Committed to using and sharing patient data to coordinate care, which helps improve health outcomes and efficiency
- Invested in technology systems that make secure, reliable and timely data-sharing possible

Signature Value Alliance service area



Alliance is available for employers with 101 or more employees in these counties:

Alameda, Contra Costa, Fresno, Kern, Kings, Los Angeles, Madera, Marin, Merced, Orange, Placer, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma, Stanislaus, Ventura and Yolo

Alliance is available for employers with 1–100 employees in these counties:

Fresno, Kern, Kings, Los Angeles, Madera, Orange, Riverside, San Bernardino, San Diego, San Luis Obispo and Ventura

Working toward better health outcomes

Making preventive care a priority

Alliance network physician groups encourage preventive screenings on a regular basis to help employees and their covered family members avoid potentially serious health conditions and, if applicable, obtain early diagnosis and treatment. Generally, the sooner an employee's primary care provider can identify and treat a medical condition, the better the outcome.

A personalized, simplified care experience

SignatureValue Alliance is designed to give employees a health care experience made easier by technology, simple tools and the integration of care and coverage.



Online and mobile resources for information any time

- **myuhc.com**[®] unlocks a wealth of health information and wellness resources, making it easier for employees to:
 - View benefits information
 - Choose a provider
 - Find convenient after-hours care
 - Activate personalized messages for pharmacy and clinical programs
 - Join wellness programs designed to set healthy goals and track progress
- The UnitedHealthcare[®] app is built to make it easier for employees to securely manage their care and costs on the go



Access care 24/7—virtually

Employees have the opportunity to video chat with a doctor over a mobile device* or computer at any time through 24/7 Virtual Visits. They can even get a prescription** if needed.



Wellness programs and health services designed to support better health

- Help employees lose weight and feel great. Real Appeal[®] is an online weight loss program designed to inspire healthier behaviors. It includes group coaching sessions, 24/7 access to videos, tools to track progress and more.
- Employees can have fun and get healthier with Rally[®]. They'll get personalized support to help achieve health goals, join missions and complete activities to earn Rally Coins that can be used for a chance to win rewards.
- Advocate4Me[®] provides employees end-to-end health, wellness and benefits support, including help with claims questions, finding a doctor, proactive guidance and information, health education, clinical program enrollment and much more.

Learn more

Contact your UnitedHealthcare representative

**United
Healthcare**

*Data rates may apply.

**Certain prescriptions may not be available and other restrictions may apply.

¹ Network counts accurate as of November 2021.

² For a full listing of participating physician groups near you, please refer to the Alliance Provider Directory or visit myuhc.com.

The UnitedHealthcare[®] app is available for download for iPhone[®] or Android[®]. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

Rally Health[®] provides health and well-being information and support as part of your health plan. It does not provide medical advice or other health services, and is not a substitute for your doctor's care. If you have specific health care needs, consult an appropriate health care professional. Participation in the health survey is voluntary. Your responses will be kept confidential in accordance with the law and will only be used to provide health and wellness recommendations or conduct other plan activities.

Real Appeal is a voluntary weight loss program that is offered to eligible members at no additional cost as part of their benefit plan. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical and/or nutritional advice. Participants should consult an appropriate health care professional to determine what may be right for them. Results, if any, may vary. Any items/tools that are provided may be taxable and participants should consult an appropriate tax professional to determine any tax obligations they may have from receiving items/tools under the program.

24/7 Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Advocate4Me services should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through Advocate services is for informational purposes only and provided as part of your health plan. Wellness nurses, coaches and other representatives cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Advocate services are not an insurance program and may be discontinued at any time.

This is current as of the date of publication. We update our directories periodically, but we cannot guarantee the length of participation of the physicians and other providers in our network. Please verify a doctor's participation status by calling the Customer Care department or by visiting myuhc.com.

Health plan coverage provided by or through UnitedHealthcare Insurance Company, UHC of California and UnitedHealthcare Benefits Plan of California. Administrative services provided by United Health Care Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC).