

VSP Contact Information
Quick Reference Guide



| For information about... | | |
|---|------------------------|---|
| <ul style="list-style-type: none"> • Rates • Plan Designs • Doctor Directories • Ready-to-use-proposals and benefit communications | Visit: | vsp.com for the Broker & Consultant Resource Center |
| <ul style="list-style-type: none"> • New business proposal requests for groups with 10-999 employees. | Sales | Quotes@rbgsocal.com |
| <ul style="list-style-type: none"> • Account reconciliation • Account servicing • Administrative requests • Benefits clarification • Billing • Member communications or other supplies • Posting receivables • Reports • Schedule A or 5500 forms • Commissions | Client Support | Phone: (800) 216-6248 Fax: (916) 463-3926 E-mail: vspwestern@vsp.com |
| <ul style="list-style-type: none"> • Locating a VSP doctor • Member inquiries about benefits, claims or eligibility | Member Services | vsp.com (800) 877-7195 |
| <ul style="list-style-type: none"> • VSP's mailing address | Send mail to: | VSP 3333 Quality Drive – MS 131 Rancho Cordova, CA 95670 |