

WHAT'S INCLUDED

IN YOUR LEVEL FUNDING AND GRADED FUNDING PLAN COSTS?*

Category	Detail
Network Access Fees	Cigna National Network Cigna Pharmacy Management Pharmacy Network Cigna Behavioral Network Transplant Centers of Excellence Convenience Care Clinics Out-of-Network savings programs
Medical Management Services	Prior Authorizations Case Management Specialty case management for cancer Chronic Condition/Disease Management
Health and Wellness	Onsite Health and Wellness Health Improvement Specialist to assist with administration and promotion of health and wellness programs Biometric Screenings – participation minimum applies** Online Tools for Health Improvement – toolkits, flyers and online magazines Online Health Coaching 24 Hour Nurseline Maternity Program Healthy Rewards Discount Program My Personal Champion
Pharmacy	Cigna Home Delivery Specialty Pharmacy Management Drug Price Quote Tool
Reporting	Consultative Analytical Platform (updated monthly, available quarterly or semi-annually) Aggregate Accounting Reports (updated monthly, available on demand) Ad hoc (custom) reporting – available (no additional costs for active clients)
Administrative Services	24/7/365 Customer Service Claim Processing Claim Fiduciary. Litigation support available for \$500 charge per policy year. Claims Appeals HIPAA Certificate Services Available Aggregate Account Reports detailing claims and stop loss experience Plan Amendments – on or off anniversary ID Card distribution Enrollment Meeting support and communications
Online and Mobile Capabilities	myCigna.com online and mobile support for customers cignaclientresources.com employer portal Health Care Professional Directory Cost and Quality Transparency Tools Health Assessment Account balance information for FSA, HRA and HSA.
Products	Dental, Vision, Life, Lifestyle Management, Employee Assistance Program, AD&D, Disability and other Onsite Health products are available – separate fees apply for these products and services.

* Cigna offers administrative services for self-funded plans with as few as 25 full-time employees in most states. For more information about your state, contact your Cigna sales representative.

** Independently administered by Summit Health with minimum participant requirements.



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