



GUARDIAN SERVICE CONTACT POINTS

CUSTOMER RESPONSE UNIT – (800) 459-9401 or cru@glic.com

For all questions that you or the group's plan administrator may have regarding the administration, billing, or eligibility on the Guardian plan.

ADMINISTRATIVE CENTER

Mail or Fax Enrollment forms, changes, additions, or terminations to:

Guardian
P.O. Box 14319
Lexington, KY 40512
Fax: **(920) 749-6058** (fax imaging)
Email: **appletonbilling@glic.com**

Guardian Anytime (www.guardiananytime.com) – On line administration support:

Phone – (877) 500-2386 – Registration Issues
(800) 459-9401 – Navigational Issues

Billing Department - appletonbilling@glic.com. For the processing of new employee enrollments, employee terminations, group cancellations.

Employee Claim-Related Questions/Appeals:

Dental Claims

Guardian
Group Dental Claims
P.O. Box 2459
Spokane, WA 99210 2459
Employee / Dentist (800) 541-7846

Disability Claims

Guardian
Group Disability Claims
P.O. Box 26025
Lehigh Valley, PA 18002-6025
(800)538-4583 – LTD
(800)268-2525 - STD

Life Claims

Guardian
Group Life Claims
P.O. Box 26035
Lehigh Valley, PA 18002
(800) 525-4542

DBL Claims

Guardian
116 John Street
New York, NY 10038
Phone (800) 624-5202
Fax (212) 608-6473

Vision Claims

VSP
Phone (800) 877-7195
www.vsp.com

Life Insurance Conversion

Guardian
P.O. Box 8012
Appleton, WI 54912-8012
Phone (800) 433-5982

When communicating with your Guardian service contact points always remember to include or use the policy number of the plan.