

# Say hello to your new SoCal Unum team . . .

. . . because four heads are better than one!

Unum is working smarter to serve you better. So we are extending our hours and enhancing your service — with a dedicated support team that is focused on plan administrator needs.

Most service needs can be personally resolved by calling **1-800-AskUnum (1-800-275-8686)** or emailing



[AskUnum@unum.com](mailto:AskUnum@unum.com)

- 5 a.m. – 5 p.m., PST Monday-Friday
- No complex menu

**This is your ticket to a team approach to service, benefits education and enrollment.**

Who	What	Why
<b>New Sales &amp; Relationship Management</b> <b>Austin Peebles</b> Sales Consultant 858-546-7910 <a href="mailto:apeeles@unum.com">apeeles@unum.com</a>	Works as your primary contact with the dedicated team.	To focus on strategies that drive new business opportunities for you.
<b>Relationship management</b> <b>Cassandra Fox</b> Client Manager 858-546-7916 <a href="mailto:cfox@unum.com">cfox@unum.com</a>	Delivers strategic support for benefits education and enrollment for voluntary groups over 100 lives.	To give your clients more time for other HR responsibilities and ensure a smooth and effective enrollment.
<b>Marketing Support</b> <b>Michelle Cervantes</b> Marketing Consultant 858-546-7950 <a href="mailto:mcervantes@unum.com">mcervantes@unum.com</a>	Provides analytical marketing help and tactical enrollment and re-enrollment support.	To help you capitalize on new business opportunities and anticipate customer needs
<b>Ongoing service</b> <b>Matt Brezinski</b> Client Specialist 1-800-Ask-Unum (1-800-275-8686) <a href="mailto:AskUnum@unum.com">AskUnum@unum.com</a>	Provides ongoing service for special requests that need more investigation.	To ensure that complex issues get resolved efficiently.
<b>Implementation</b> <b>Shannon Byrd</b> Implementation Specialist 423-294-6224 <a href="mailto:sbyrd@unum.com">sbyrd@unum.com</a>	Keeps your plan implementation running smoothly and ensures the accuracy of your first bill.	To establish a solid foundation for ongoing administration.

### Call on us

1-800-Ask-Unum (1-800-275-8686) and [AskUnum@unum.com](mailto:AskUnum@unum.com) — a response unit for brokers and plan administrators, available Monday through Friday from 5 a.m. to 5 p.m. PST.

### Unum numbers for your employees to call:

- Service: 800-421-0344
- Claims: 800-633-7479
- Porting or converting coverage: 800-421-0344