



COVERED CALIFORNIA
SMALL BUSINESS



Employer Alert

BREAKING NEWS FROM
COVERED CALIFORNIA FOR SMALL BUSINESS

Resources Regarding Small Business Administration (SBA) Loans

Covered California for Small Business (CCSB) is actively monitoring the evolving COVID-19 (Coronavirus) situation and are working on your behalf to ensure quality care and resources. As part of this effort, we are communicating other resources available to Small Businesses.

The Small Business Administration (SBA) has announced it will be providing disaster assistance loans for Small Businesses impacted by Coronavirus (COVID-19). These Economic Injury Disaster Loans offer up to \$2 million in assistance and can provide vital economic support to Small Businesses to help overcome the temporary loss of revenue they may be experiencing. To learn more, visit the [U.S. Small Business Administration](https://www.sba.gov) website.

Accessing Supporting Documentation for Loans:

When applying for loans supporting documentation is required, which can include your health benefit invoices. With the *MyCCSB Portal*, you can conveniently access your CCSB account invoices by following these simple steps:

1. Log into your account on *MyCCSB.com* and from your home dashboard screen you will click on the "View Invoices Current Balance" icon which will redirect you to the View Invoices screen.
2. From the View Invoices screen, you will see your invoice history section to the right of your current bill breakdown.
3. The Invoice History section allows you to download your invoices for your records.

[Login to MyCCSB](#)

If you don't currently have a *MyCCSB* account, registration is easy. [Click here](#) to access our how-to guide.

Reconciliation Assistance:

The *MyCCSB* Portal is the quick and easy way to access all your account information. However, we realize that there will be instances where you may need additional support. If you require invoice reconciliation or additional documentation, you can contact our Finance department:

CCSBfinance@covered.ca.gov

Email Subject line **COVID-19: Recon / Invoice Request.**

If you have additional questions or need to speak with a representative, please contact our helpful Service Team:

855-777-6782

Monday - Friday 8:00 a.m. - 5:00 p.m.

Information on the Unemployment Insurance (UI) Work Sharing Program

Employers who are experiencing a slowdown in their businesses due to COVID-19's economic impact, can apply for the UI Work Sharing Program. This program allows employers to seek an alternative to layoffs and retain their trained employees by reducing their hours and wages which can be partially offset with UI benefits.

Visit the [Employment Development Department website](#) to learn more about the Work Sharing Program and its benefits for employers, employees, and how to apply.

New information about COVID-19 is being released daily. Please use the following resources to stay up to date on the latest guidance:

[The Centers for Disease Control \(CDC\)](#)
[California Department of Public Health \(CDPH\)](#)

The health and safety of our employers and their employees is our top priority. We will continue to monitor the evolving situation and keep you informed.

[Small Business](#) | www.CoveredCA.com



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