

CalCPA Health is constantly monitoring the COVID-19 situation and will provide regular updates via our web site. The following administrative and plan programs are being implemented in response to the pandemic.

**1. LiveHealth Online cost share are waived through September 13, 2020**

While many doctor offices are closed for non-emergency care, CalCPA Health is encouraging members to use its online doctor visit platform, LiveHealth Online. The IRS has allowed HSA plans to provide no-cost, on-line visits, which would normally a violation of HDHP rules.

*See COVID-19 Information and FAQ for details*

**2. COVID-19 testing and treatment costs are paid by CalCPA Health**

Normally, diagnostic tests and treatments are subject to member cost-share amounts such as co-insurance, co-pays and deductibles. CalCPA Health is waiving our member's cost-share amounts related to COVID-19 testing and treatment from providers in your plan's network.

*See COVID-19 Information and FAQ for details*

**3. Prescription Drugs**

CalCPA Health is encouraging everyone to convert their prescriptions to mail order, to reduce exposure by visiting pharmacies and to save member cost (mail order copays and drug costs are less than retail pharmacies). A retail prescription can be changed over to mail with a few clicks on the Express Scrips web site or app. Doctors can also electronically write new prescriptions directly to the mail order pharmacy.

For those with a need for an early refill or 90-day supply at the retail pharmacy CalCPA Health has authorized pharmacists to provide this service. Many drugs are excluded from this program due to state/federal laws and supply, so check with your pharmacist.

**Employer Programs**

- Grace Period Extension
- Actively-at-Work Provision Modification