

Sutter Health Plus

Helpful Information and Resources

<p><i>Find Network Providers</i></p>	<p>The most up to date listing of physicians, specialists and hospitals. Summary - Sutter Access to Care Bay Area</p>
<p><i>Great Coverage Starts Here</i></p>	<p style="text-align: center;">Table of Contents About Sutter Health Plus - Online Tools - Pharmacy Benefits Wellness - Sutter Health Plus Network - Alternate Geographic Access Frequently Asked Questions - Language Assistance</p>
<p><i>Pharmacy Services</i></p>	<p>Pharmacy provided by CVS. Retail, mail order and specialty prescriptions, claim processing and medication prior authorization request - Formulary Drug List</p>
<p><i>Video Visits</i></p>	<p>Same-day appointments on your phone, tablet or desktop. Available to members with a My Health Online (MHO) account. Covered at your primary physician visit cost share. Every day from 8am to 8pm.</p>
<p><i>Member Services</i></p>	<p>Member Services - 1-855-315-5800 - 8am to 7pm Nurse Advice Line - 1-855-836-3500 - 24/7</p>
<p><i>Wellness Programs and Resources</i></p>	<p>Sutter Health Plus offers a variety of programs and resources to help members maintain a healthy lifestyle and improve health conditions. On-Site Biometrics - Wellness Coaching Program - Disease Management Program Personal Health Assessment - Health Maintenance Guidelines</p>
<p><i>Accessing Care While Traveling</i></p>	<p>Sutter Health Plus created this guide to help you understand a few things about your health care and medical benefits before, during and after your trip.</p>
<p><i>Partnering for Best Health</i> <i>Check Ups, Screenings, Immunizations</i></p>	<p>Find out when checkups, screening and immunizations are generally recommended, then talk to your provider or care team about what's right for you.</p>
<p><i>Continuity of Care</i> <i>Request Form</i></p>	<p>If you are currently receiving treatment, a new member or an existing member whose physician is leaving or left the Sutter Health Plus network, you may request to temporarily remain with your current treating physician. Please read the attached for more information.</p>
<p><i>Glossary of Health Coverage and Medical Terms</i></p>	<p>This document is a required employee handout due to the Affordable Care Act.</p>